

**11. Correspondence/Copies/Newsclips/Information**

- WCCTAC June 24, 2011 meeting status letter;
- TRANSPLAN June 9, 2011 meeting status letter;
- SWAT June 6, 2011 meeting status letter;
- TRANSPAC June 9, 2011 meeting status letter;
- County Connection: Fixed Route Operating Report for May 2011; LINK Monthly Operating Report for May 2011;
- CCTA Project Status Report for July 2011 was not published this month

# WCCTAC

West Contra Costa Transportation Advisory Committee

El Cerrito

June 27, 2011

Mr. Randell Iwasaki, Executive Director  
 Contra Costa Transportation Authority  
 2999 Oak Road, Suite 100  
 Walnut Creek CA 94597

Hercules

RE: WCCTAC Meeting Summary

Pinole

Dear Randy:

The WCCTAC Board at its June 24 meeting took the following actions that may be of interest to the Authority:

Richmond

1) Approved preparation and submittal of a Safe Routes to Transit grant application for final design, procurement, and installation of transit wayfinding signs in west County.

San Pablo

2) Measure J Program 20b, West County Additional Transportation for Seniors and People with Disabilities: a) approved El Cerrito and San Pablo claims for FY 2011-12; b) approved deferral of consideration of East Bay Paratransit Consortium, Richmond, and WestCAT claims for FY 2011-12; and c) authorized a public hearing in July 2011 to consider amending the Measure J Expenditure Plan to expand WCCTAC's authority to determine when funds may be used to maintain existing services.

Contra Costa County

3) Authorized a public hearing in July 2011 to consider amending Measure J Expenditure Plan for Program 19b, West County Additional Bus Service Enhancements, to expand WCCTAC's authority to determine when funds may be used to maintain existing services.

4) Considered Hercules' progress toward environmental clearance and land acquisition for the Intermodal Transit Center project, and reaffirmed last month's action to program \$300,000 from STMP to the project.

AC Transit

5) Received a presentation on *wBART, Revisiting a West Contra Costa County BART Extension*, from Mr. Zakhary Mallett, UC Berkeley Department of City and Regional Planning graduate student.

6) Received a presentation on Amtrak's proposed plan for future operations of the San Joaquin Corridor from Oakland and Sacramento to Bakersfield from Mr. Tom Dodson, consultant to Caltrans, and Mr. Lee Goldenberg, Caltrans Division of Rail Operations Branch Chief.

7) Adopted the Agency's FY 2011-12 work program, dues schedule, and budget.

BART

8) Approved temporary adoption of San Pablo's employee benefits and work rules changes until such time as a compensation study is considered and approved by the Board that may supersede those changes. Effective July 1, WCCTAC offices will be open for extended hours Monday through Thursday and closed every Friday.

WestCAT

Sincerely,



Christina M. Atienza  
 Executive Director

cc: Danice Rosenbohm, CCTA; Barbara Neustadter, TRANSPAC; John Cunningham, TRANSPLAN;  
 Andy Dillard, SWAT

## TRANSPLAN COMMITTEE

### EAST COUNTY TRANSPORTATION PLANNING

Antioch • Brentwood • Oakley • Pittsburg • Contra Costa County  
651 Pine Street -- North Wing 4<sup>TH</sup> Floor, Martinez, CA 94553-0095

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June 10, 2011

Mr. Randell H. Iwasaki, Executive Director  
Contra Costa Transportation Authority  
2999 Oak Road, Suite 100  
Walnut Creek, CA 94597

Dear Mr. Iwasaki:

This correspondence reports on the actions and discussions during the TRANSPLAN Committee meeting on June 9, 2011.

**Metropolitan Transportation Commission's (MTC) Bay Area Express Lane Backbone Network.** Ross Chittenden provided a status report to the Committee on MTC's efforts to work with Caltrans and the Congestion Management Agencies to develop a Bay Area Express Lane Network.

**Receive Report on eBART Project (Hillcrest Station) and Take Action As Appropriate:** The Committee received a report from BART representatives regarding the progress of discussions related to security and station design and took no action.

**Receive Report on Safe Routes to School Funding Projects/Programs for the TRANSPLAN Sub-Region:** TRANSPLAN and 511 Contra Costa staff provided an update to the Committee on the status of TRANSPLAN's project submission for Contra Costa Transportation Authority. Staff from the City of Brentwood and CCTA continue to work with MTC refine the capital component of the project. 511 Contra Costa staff briefed the Committee on their plans for activities to be funded with the program component of the grant.

The next regularly scheduled TRANSPLAN Committee meeting will be on Thursday, July 14, 2011 at 6:30 p.m. at the Tri Delta Transit offices in Antioch.

Sincerely,



John W. Cunningham  
TRANSPLAN Staff

c: TRANSPLAN Committee  
A. Dillard, SWAT/TVTC  
B. Neustadter, TRANSPAC  
C. Atienza, WCCTAC  
D. Rosenbohm, CCTA



# SWAT

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Danville • Lafayette • Moraga • Orinda • San Ramon & the County of Contra Costa

June 9, 2011

Randell H. Iwasaki, Executive Director  
Contra Costa Transportation Authority  
2999 Oak Road, Suite 100  
Walnut Creek, CA 94597

RE: SWAT Meeting Summary Report for June 2011

Dear Mr. Iwasaki:

At the **June 6, 2011** Southwest Area Transportation Committee (SWAT) meeting, the following issues were discussed that may be of interest to the Authority:

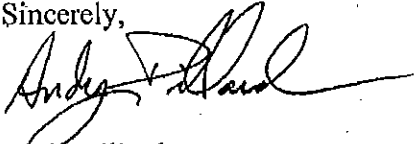
**Consider and Approve the CMAQ Safe Routes to School (SR2S) Capital Project for the SWAT Subregion:** SWAT unanimously approved a SR2S project proposal from the City of Orinda. Additionally, SWAT authorized the execution of an agreement with the City of Orinda to reflect the parameters of the project proposal. As way of background, at the meeting of May 2, 2011, SWAT had previously approved a combined program and project approach for the sub region's anticipated CMAQ SR2S allocation.

**Presentation on the Bay Area Regional Express Lane Network and "Backbone Concept":** Ross Chittenden, CCTA, provided an in-depth presentation on the proposed development of an Express Lane Network for the Bay Area and the accompanying project study report being led by MTC and Caltrans. SWAT will direct comments to the Authority under separate letter.

**Review 2011 Measure J Strategic Plan Update:** Hisham Noeimi, CCTA, provided an update on the revenue projections and development schedule for the 2011 Strategic Plan Update. No action was taken.

The next SWAT meeting is scheduled for Monday, July 11, 2011 at the Orinda City Offices, Sarge Littehale Room, 22 Orinda Way, Orinda. Please contact me at (925) 314-3384, or [adillard@danville.ca.gov](mailto:adillard@danville.ca.gov), if you should have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Andy Dillard". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Andy Dillard  
Town of Danville  
SWAT Administrative Staff

Cc: SWAT; SWAT TAC; John Cunningham, TRANSPLAN; Christina Atienza, WCCTAC; Barbara Neustadler, TRANSPAC; Connie Peterson, TRANSPAC; Danice Rosenbohm, CCTA; Martin Engelmann, CCTA; Brad Beck, CCTA; Hisham Nocini, CCTA; Ross Chittenden, CCTA

## **TRANSPAC Transportation Partnership and Cooperation**

Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek and Contra Costa County  
2300 Contra Costa Boulevard, Pleasant Hill, CA 94523 (925) 969-0841

June 27, 2011

Randell H. Iwasaki  
Executive Director  
Contra Costa Transportation Authority  
2999 Oak Road, Suite 100  
Walnut Creek, CA 94597

Dear Mr. Iwasaki:

At its meeting on June 9, 2011, TRANSPAC took the following actions that may be of interest to the Transportation Authority:

1. Approved the allocation of Measure J Bicycle and Pedestrian funds to the East Bay Regional Park District for two Central County trail rehabilitation projects on the Contra Costa Canal Trail: Tioga to Via Montanas (\$150,000) and Via Montanas to Treat Boulevard (\$306,000).
2. Accepted the proposed scope revision to the Atkins contract for the SR 4 Integrated Corridor Analysis to include a focused review of the SR4 third eastbound lane.
3. Approved BART's Measure J Strategic Plan amendment request to delete the "Improve Vertical Circulation Pleasant Hill BART Station" (\$5 million) project and to add a new project "Transit Oriented Development (TOD) and Access Improvements at Central County BART Stations" (\$5 million).
4. Approved Line 2a Allocation Requests to CCTA for three projects totaling \$600,000 which support the Transportation for Livable Communities Measure J Category and which also support Safe Routes to Schools Program efforts: the City of Martinez Shell Avenue Pedestrian/Bicycle Improvement project (\$305,000); the City of Martinez Alhambra Valley Road Sidewalk Gap Closure project (\$75,000); and the City of Pleasant Hill Oak Park Boulevard/Patterson Boulevard Intersection Improvement Project (\$220,000).
5. Approved the proposal by RTPC and TDM Program Managers requesting that CCTA adopt an overarching policy for allocation of TFCA, MTC Employer Outreach funds, and Measure J Commute Alternatives funding.
6. Approved a one-year Administrative Extension of TRANSPAC's contract with Neustadter Associates.
7. Approved the TRANSPAC FY 2011-2012 budget.

8. Received an update on recent SB 375 developments.
9. Received reports on CCTA activities from TRANSPAC's CCTA representatives.

TRANSPAC hopes that this information is useful to you.

Sincerely,



Barbara Neustadter *cp*  
TRANSPAC Manager

cc: TRANSPAC Representatives  
TRANSPAC TAC and staff  
Amy Worth, Chair, SWAT  
Brian Kalinowski, Chair, TRANSPLAN  
Martin Engelmann, Arielle Bourgart, Hisham Noeimi, Danice Rosenbohm, Peter Engel,  
Brad Beck, CCTA  
Christina Atienza, WCCTAC  
Roy Swearington, WCCTAC Chair  
John Cunningham, TRANSPLAN  
Andy Dillard, SWAT  
June Catalano, City of Pleasant Hill  
Jim Townsend, EBRPD

# The County Connection

Inter Office Memo

Agenda Item 7.a

TO: O&S Committee

DATE: June 9, 2011

FROM: Laramie Bowron  
Manager of Planning

SUBJ: Fixed Route Reports

## Fixed Route Operating Reports for May 2011

### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

Title	FY 2011		Annual Goal
	Current Month	YTD Avg	
Total Passengers	298,529		
Average Weekday	13,095	11,886	
Pass/Rev Hour	17.1	15.8	FY11 Goal > 17.0
Missed Trips	0.14%	0.12%	FY11 Goal < 0.25%
Miles between Road Calls	18,064	31,243	FY11 Goal > 18,000

\* Based on Standards from updated S RTP

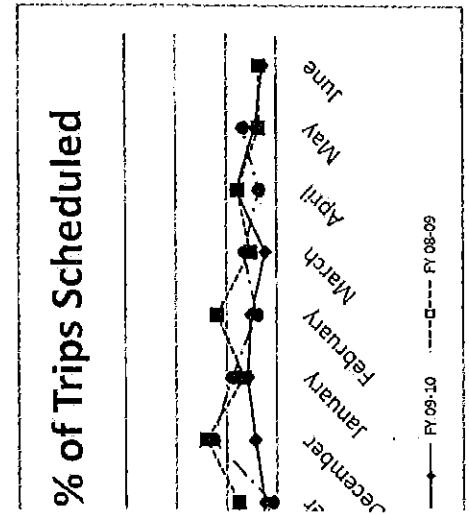
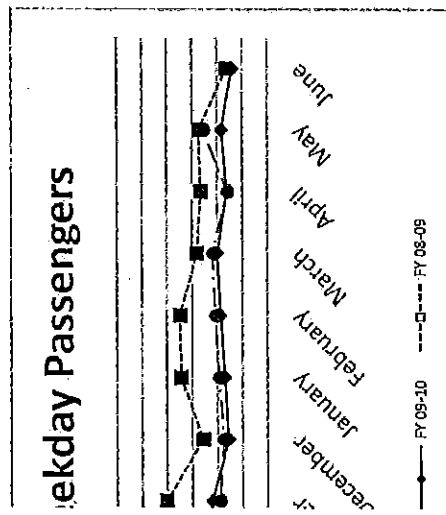
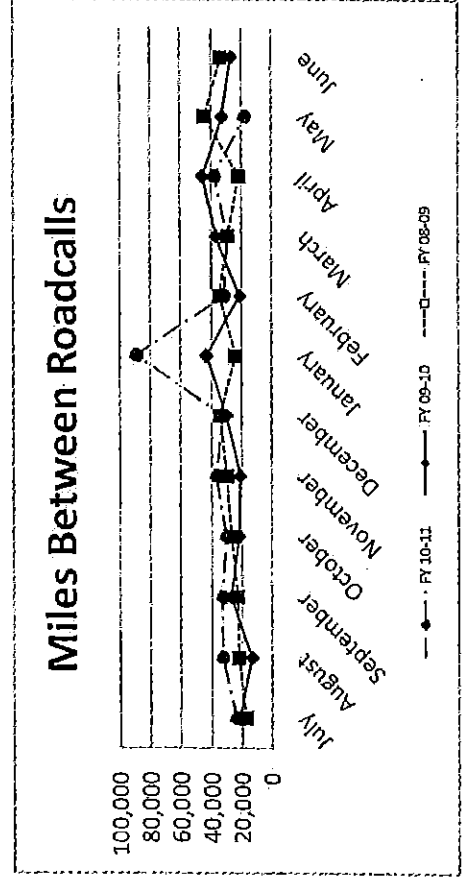
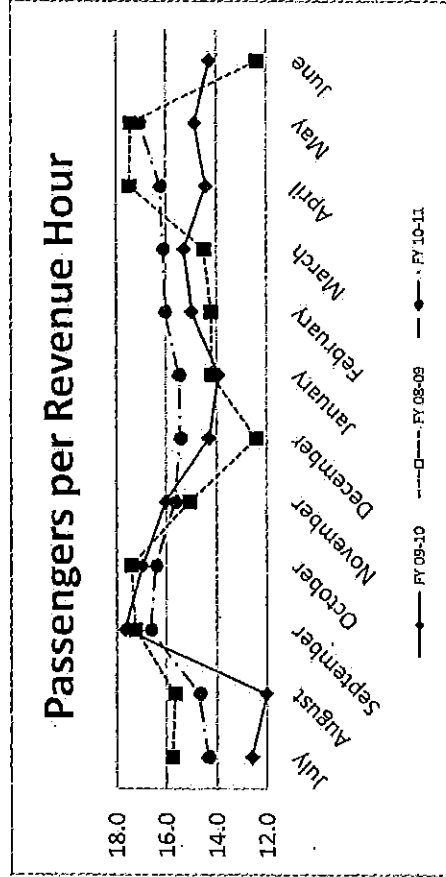
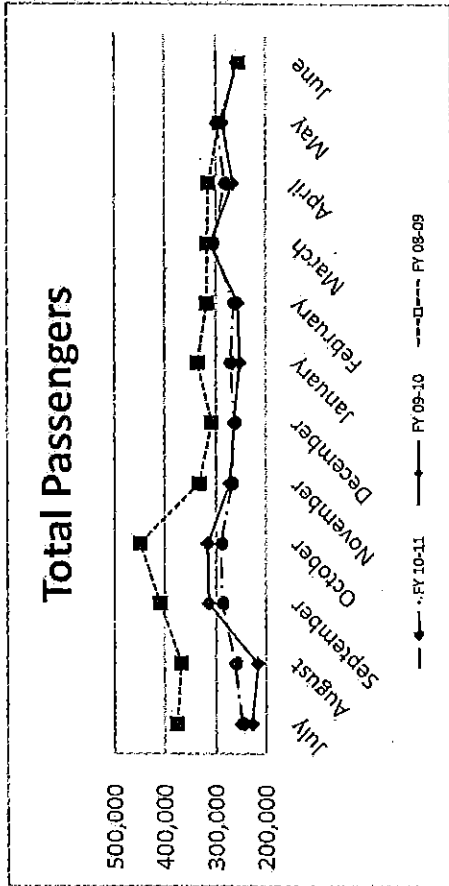
### Analysis

Average weekday ridership in May (13,095 passengers) is higher compared to the April ridership of 11,211 passengers, and higher than May 2010 of 11,673 passengers. See the attached table showing weekday boardings trend. Productivity in May was equal to 17.1 passengers per hour as compared to April's 16.2 passengers per hour.

The percentage of missed trips was higher in May to (0.14%) as compared to the prior month of (0.07%) in April. The YTD average is 0.12% missed trips.

The number of miles between roadcalls was equal to 18,064 miles in May which is lower than prior month of 38,118 miles in April. The year to date average is 31,243 miles between roadcalls.





Route Description Summary

TRANSPORTATION	2010 May	2010 June	2010 July	2010 August	2010 September	2010 October	2010 November	2010 December	2011 January	2011 February	2011 March	2011 April	2011 May	FY10 FISCAL YTD
Number of Buses	131	131	131	131	131	131	131	131	131	131	131	131	131	131
Totals Hub Miles	263,604	269,248	239,465	262,880	263,567	271,831	258,784	259,176	267,614	252,745	291,732	266,823	270,960	2,905,577
Work Days	30	30	30	31	30	31	29	30	30	28	31	30	30	330
Revenue Hours	17,969	17,987	17,233	17,560	17,210	17,608	17,088	16,985	17,430	16,410	18,793	17,344	17,485	191,146
Operator Pay Hours	31,854	30,591	30,549	30,929	30,043	32,425	30,939	37,371	31,225	28,159	31,195	30,644	N/A	344,123
Number of Operators	168	168	166	166	166	163	162	162	165	165	165	162	166	164
Unscheduled Absences	344	263	350	381	331	469	497	476	411	311	345	296	314	4,181
FT Protection	63	42	31	29	10	74	23	29	45	30	18	20	53	362
Worker Comp.	141	125	119	132	115	164	144	164	115	80	82	84	88	1,285
Sick leave	140	96	200	220	208	231	330	283	251	201	245	192	173	2,534
Collision Accidents	4	8	2	6	3	7	4	8	7	5	8	6	7	63
Passenger Accidents	9	12	8	10	5	6	13	11	3	15	19	10	13	113
Total Chargeable Collisions	3	4	0	1	1	4	1	2	5	3	4	1	1	23
Chargeable/100K Miles	1.13	1.48	0.00	0.38	0.37	1.47	0.38	0.77	1.86	1.18	1.37	0.37	0.36	0.79
Number of Trips Scheduled	22,964	23,648	22,317	23,711	23,382	23,865	23,014	23,042	23,394	22,200	25,240	23,455	23,455	257,075
Number of Trips Missed	20	13	20	15	23	35	5	59	42	18	33	17	32	299
Of Trips Scheduled - % Missed	0.09%	0.05%	0.09%	0.06%	0.10%	0.15%	0.02%	0.26%	0.18%	0.08%	0.13%	0.07%	0.14%	0.12%
Of Trips Missed - Mechanical	9	10	18	7	17	11	2	9	5	14	18	5	15	121
On Time Performance %	93%	94%	96%	93%	92%	93%	86%	94%	97%	95%	97%	95%	93%	94%
MAINTENANCE														
A/C Operative - Avg. %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lifts Operative - Ave %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM Complete on Schedule	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Road Calls	9	16	16	14	14	10	10	12	5	10	15	10	19	135
Road Calls for Mechanical	8	10	10	8	8	9	7	8	3	8	10	7	15	93
Road Calls for Other	1	6	6	6	6	1	3	4	2	2	5	3	4	42

Miles Between Mechanical Road Calls

Bus Numbers	100 - 199	200 - 299	300 - 399	400 - 499	500 - 519	900 - 939	2000 - 2099	9800 - 9809	Fleet Ave.	Maintenance Pay Hours	No. Maint. Employees	Maint. Emps/100K Miles	Unscheduled Absences	
100 - 199	11,593	11,548	12,695	12,687	12,687	10,056	10,213	12,430	12,372	12,120	10,658	14,016	11,024	12,606
200 - 299	34,594	15,393	33,124	33,144	12,334	18,851	15,935	26,521	14,141	31,605	31,656	8,026	27,689	29,211
300 - 399	38,003	35,151	10,970	39,070	18,851	33,258	38,778	36,116	18,990	33,343	8,663	18,262	37,475	16,592
400 - 499	29,208	14,098	26,066	28,085	15,046	30,574	30,574	30,574	30,446	30,764	26,112	36,547	33,259	35,114
500 - 519	11,363	48,164	14,551	24,755	25,710	25,160	24,606	24,606	50,933	51,424	22,335	53,301	47,902	7,117
900 - 939	77,837	42,305	31,019	73,039	77,571	25,561	78,204	78,204	79,192	89,906	84,529	25,028	43,507	45,641
2000 - 2099	15,195	8,374	17,779	7,719	19,438	17,866	18,114	18,114	12,960	12,864	13,372	11,726	13,806	11,722
9800 - 9809	11,721	14,048	11,198	11,888	12,623	12,844	7,614	7,614	7,013	5,588	7,086	7,403	8,654	7,994
Fleet Ave.	32,951	26,925	23,947	32,860	32,946	30,203	36,969	32,397	89,205	31,593	29,173	38,118	18,064	31,243
Maintenance Pay Hours	4,381	4,212	4,343	4,614	4,090	4,437	4,064	4,064	4,008	4,229	3,673	4,196	4,154	N/A
No. Maint. Employees	26	26	26	26	26	25	25	25	25	24	24	25	26	25
Maint. Emps/100K Miles	10	10	11	10	10	9	10	10	10	9	9	9	10	9
Unscheduled Absences	6	3	1	1	4	0	2	2	2	2	2	4	5	1

Bus add - 12/09

Note: Some statistics may not be available (n/a) at this time. These will be brought current in future reports.

Route Description Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
May 2011 - Fixed Route Boardings	298,529	Revenue Hours -	May 11	17,485	Weekdays - May 11	21	Fiscal 2011 YTD	3,032,607
Pavilion	0		May 10	17,969	May 10	20		
Bus Bridge	0	Revenue Miles -	May 11	186,497	Saturdays - May 11	4	Fiscal 2010 YTD	2,977,705
Special Event	0		May 10	197,369	May 10	5		
					Sundays - May 11	5		
					May 10	5		
May 2011 Total Boardings	298,529	Passengers per Mile		1.60	Total Days - 2011	30	YTD Trend	98.2%
May 2010 Total Boardings	285,866	Passengers per Hour		17.07	2010	30	Monthly Trend	95.6%

May 2011 Fixed Route Passenger Total						May 2011	May 2011
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	8,388			8,388	399	15.5
2	Rudgear / Walnut Creek	1,421			1,421	68	7.7
4	Walnut Creek Downtown Shuttle	19,082	2,161	2,111	23,354	909	25.8
5	Creekside / Walnut Creek	1,603			1,603	76	8.2
6	Lafayette / Moraga / Orinda	8,514	545	480	9,538	405	13.4
6L	Orinda / Orinda Village	19			19	1	0.9
7	Shadelands / Pleasant Hill / Walnut Creek	4,746			4,746	226	7.0
9	DVC / Walnut Creek	14,253			14,253	679	16.1
10	Concord / Clayton Rd	23,362			23,362	1,112	27.5
11	Treat Blvd / Oak Grove	7,240			7,240	345	19.4
14	Monument Blvd	14,987			14,987	714	17.8
15	Treat Boulevard	12,369			12,369	589	20.7
16	Alhambra Ave / Monument Blvd	18,161			18,161	865	15.0
17	Olivera/Solano / Salvio / North Concord	5,988			5,988	285	15.0
18	Amtrak / Merello / Pleasant Hill	9,944			9,944	474	15.0
19	Amtrak / Pacheco Blvd / Concord	3,383			3,383	161	11.6
20	DVC / Concord	26,660			26,660	1,270	28.6
21	Walnut Creek / San Ramon Transit Center	14,597			14,597	695	15.2
25	Lafayette / Walnut Creek	1,099			1,099	52	4.6
28	North Concord / Martinez	6,802			6,802	324	10.6
35	Dougherty Valley	8,431			8,431	401	12.4
36	San Ramon / Dublin	5,531			5,531	263	9.8
91X	Concord Commuter Express	904			904	43	12.1
92X	Ace Shuttle Express	3,907			3,907	186	22.4
93X	Kirker Pass Express	4,562			4,562	217	17.5
95X	San Ramon / Danville Express	3,878			3,878	185	18.4
96X	Bishop Ranch Express	10,402			10,402	495	16.0
97X	Bishop Ranch Express	2,387			2,387	114	11.8
98X	Martinez Express	7,558			7,558	360	13.6
250 *	Gael Rail Service	51	51	34	136	9	1.9
301	Rossmoor / John Muir Medical Center		316	315	631	0	8.0
311	Concord / Oak Grove / Treat Blvd / WC		944	844	1,788	0	13.0
314	Clayton Rd / Monument Blvd / PH		4,581	4,035	8,617	0	23.3
315	Concord / Willow Pass / Landana		316	277	592	0	9.7
316	Alhambra / Merello / Pleasant Hill		1,397	1,324	2,721	0	17.2
320	DVC / Concord		949	740	1,688	0	15.1
321	San Ramon / Walnut Creek		1,090	1,025	2,115	0	13.3
600's	Select Service	24,770			24,770	1,180	29.2
<b>TOTALS</b>		<b>274,996</b>	<b>12,348</b>	<b>11,185</b>	<b>298,529</b>	<b>13,095</b>	<b>17.1</b>

\* Data from Link

\*\* Seasonal Route

**Route Description Summary**  
**MARCH 2011 PRODUCTIVITY**  
*(sorted by Pass / Rev Hr - descending order)*

Route	Destination Information	Total	Wkday Avg	Passenger / Rev Hr
600's	Select Service	24,770	1,180	29
20	DVC / Concord	26,660	1,270	29
10	Concord / Clayton Rd	23,362	1,112	27
4	Walnut Creek Downtown Shuttle	23,354	909	26
314	Clayton Rd / Monument Blvd / Pleasant Hill	8,617		23
92X	Ace Shuttle Express	3,907	186	22
15	Treat Boulevard	12,369	589	21
11	Treat Blvd / Oak Grove	7,240	345	19
95X	San Ramon / Danville Express	3,878	185	18
14	Monument Blvd	14,987	714	18
93X	Kirker Pass Express	4,562	217	18
316	Alhambra / Merello / Pleasant Hill	2,721		17
9	DVC / Walnut Creek	14,253	679	16
96X	Bishop Ranch Express	10,402	495	16
1	Rossmoor / Shadelands	8,388	399	16
21	Walnut Creek / San Ramon Transit Center	14,597	695	15
320	DVC / Concord	1,688		15
18	Amtrak / Merello / Pleasant Hill	9,944	474	15
17	Olivera/Solano / Salvio / North Concord	5,988	285	15
16	Alhambra Ave / Monument Blvd	18,161	865	15
98X	Martinez Express	7,558	360	14
6	Lafayette / Moraga / Orinda	9,538	405	13
321	San Ramon / Walnut Creek	2,115		13
311	Concord / Oak Grove / Treat Blvd / Walnut Creek	1,788		13
35	Dougherty Valley	8,431	401	12
91X	Concord Commuter Express	904	43	12
97X	Bishop Ranch Express	2,387	114	12
19	Amtrak / Pacheco Blvd / Concord	3,383	161	12
28	North Concord / Martinez	6,802	324	11
36	San Ramon / Dublin	5,531	263	10
315	Concord / Willow Pass / Landana	592		10
5	Creekside / Walnut Creek	1,603	76	8
301	Rossmoor / John Muir Medical Center	631		8
2	Rudgear / Walnut Creek	1,421	68	8
7	Shadelands / Pleasant Hill / Walnut Creek	4,746	226	7
25	Lafayette / Walnut Creek	1,099	52	5
250 *	Gael Rail Service	136	9	2
6L	Orinda / Orinda Village	19	1	1

NOTE: \* Data comes from Link Operators      \*\* These are seasonal routes

Route Description Summary

AVERAGE WEEKDAY BOARDINGS TREND

Route	Destination Information	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
1	Rossmoor / Shadelands	412	377	385	394	373	381	386	385	376	422	399	
2	Rudgear / Walnut Creek	67	66	64	53	53	49	77	70	66	67	68	
4	Walnut Creek Downtown Shuttle	1,017	945	915	937	956	973	879	872	863	920	909	
4H **	Walnut Creek Extended Holiday Shuttle					35	48			0	0	0	
5	Creekside / Walnut Creek	73	70	74	77	79	76	72	70	75	76	76	
6	Lafayette / Moraga / Orinda	302	340	458	447	398	381	392	407	416	373	405	
6L	Orinda / Orinda Village	7	2	3	5	3	2	4	1	3	2	1	
7	Shadelands / Pleasant Hill / Walnut Creek	237	231	231	215	217	208	229	223	216	220	226	
9	DVC / Walnut Creek	606	570	652	640	589	567	571	595	625	591	679	
10	Concord / Clayton Rd	948	947	1,016	1,039	970	940	994	1,005	1,001	1,046	1,112	
11	Treat Blvd / Oak Grove	287	298	332	318	293	285	308	315	340	329	345	
14	Monument Blvd	699	663	719	714	651	657	678	633	644	644	714	
15	Treat Boulevard	496	464	594	572	497	486	481	532	563	557	589	
16	Alhambra Ave / Monument Blvd	632	662	729	742	701	680	690	703	720	738	865	
17	Olivera/Solano / Salvia / North Concord	263	273	341	317	296	291	287	287	294	275	285	
18	Amtrak / Merello / Pleasant Hill	404	413	482	469	458	417	411	455	446	450	474	
19	Amtrak / Pacheco Blvd / Concord	158	140	142	141	129	134	143	146	135	151	161	
20	DVC / Concord	1,065	1,053	1,279	1,257	1,189	1,108	1,029	1,211	1,215	1,135	1,270	
21	Walnut Creek / San Ramon Transit Center	645	642	648	625	616	616	604	603	620	629	695	
25	Lafayette / Walnut Creek	40	37	57	54	47	38	55	46	45	49	52	
28	North Concord / Martinez	283	283	306	330	316	274	304	332	332	287	324	
35	Dougherty Valley	356	321	383	389	353	352	372	372	380	384	401	
36	San Ramon / Dublin	237	246	256	268	260	257	259	257	255	262	263	
91X	Concord Commuter Express	43	47	40	42	40	41	39	41	37	43	43	
92X	Ace Shuttle Express	148	158	148	152	171	161	190	186	195	184	186	
93X	Kirkner Pass Express	175	174	185	188	175	194	181	184	224	223	217	
95X	San Ramon / Danville Express	110	113	120	121	153	153	174	169	197	182	185	
96X	Bishop Ranch Express	425	395	394	404	425	453	492	488	503	495	495	
97X	Bishop Ranch Express	70	78	75	77	84	83	94	91	108	102	114	
98X	Martinez Express	358	354	385	360	381	362	318	329	342	352	360	
250 *	St Mary's College Gueli Rail Shuttle		7	9	9	5	7	7	6	7	8	9	
600's	Select Service	38	398	1,242	1,291	937	848	1,144	1,150	1,148	1,087	1,180	
<b>TOTALS</b>		<b>10,622</b>	<b>10,763</b>	<b>12,658</b>	<b>12,643</b>	<b>11,835</b>	<b>11,516</b>	<b>11,860</b>	<b>12,160</b>	<b>12,387</b>	<b>12,279</b>	<b>13,095</b>	

NOTE: \* Data comes from Link Operators \*\* These are seasonal routes

Route Description Summary

AVERAGE WEEKEND BOARDINGS TREND

Route	Destination Information	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
		5 Days	4 Days	4 Days	5 Days	4 Days	5 Days	4 Days	4 Days	4 Days	5 Days	4 Days	4 Days
<b>SATURDAY</b>													
4	Walnut Creek Downtown Shuttle	683	610	540	516	542	574	571	533	473	600	540	
4H **	Walnut Creek Extended Holiday Shuttle					12	61						
6	Lafayette / Moraga / Orinda	67	88	167	136	128	66	120	128	154	145	136	
250 *	St Mary's College Gael Rail Shuttle	0	8	36	23	23	8	22	24	22	14	13	
301	Rossmoor / John Muir Medical Center	90	78	112	94	87	59	91	79	81	97	79	
311	Concord / Oak Grove / Treat Blvd / WC	191	206	221	184	226	208	201	191	182	218	236	
314	Clayton Rd / Monument Blvd / PH	1,040	1,021	1,062	1,065	979	935	957	1,003	942	1,142	1,145	
315	Concord / Willow Pass / Landana	82	74	70	92	56	53	73	82	82	93	79	
316	Alhambra / Merello / Pleasant Hill	291	289	300	293	297	275	309	293	279	332	349	
320	DVC / Concord	206	234	249	207	152	113	164	209	193	224	237	
321	San Ramon / Walnut Creek	272	269	284	252	258	230	283	250	260	278	272	
<b>TOTALS</b>		<b>2,922</b>	<b>2,878</b>	<b>3,040</b>	<b>2,863</b>	<b>2,760</b>	<b>2,582</b>	<b>2,791</b>	<b>2,793</b>	<b>2,667</b>	<b>3,142</b>	<b>3,087</b>	<b>0</b>

Route	Destination Information	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
		4 Days	5 Days	4 Days	5 Days	4 Days	4 Days	5 Days	4 Days	4 Days	4 Days	5 Days	4 Days
<b>SUNDAY</b>													
4	Walnut Creek Downtown Shuttle	420	469	457	384	413	350	394	483	356	341	422	
6	Lafayette / Moraga / Orinda	36	61	103	84	89	52	76	91	69	87	96	
250 *	St Mary's College Gael Rail Shuttle	10	10	18	17	19	5	11	17	7	8	7	
301	Rossmoor / John Muir Medical Center	56	68	87	68	73	66	35	73	58	58	63	
311	Concord / Oak Grove / Treat Blvd / WC	172	159	161	153	153	152	132	153	141	131	169	
314	Clayton Rd / Monument Blvd / PH	772	743	748	702	668	695	687	766	633	763	807	
315	Concord / Willow Pass / Landana	54	54	50	45	46	32	58	68	46	67	55	
316	Alhambra / Merello / Pleasant Hill	172	192	227	154	195	177	203	212	202	197	265	
320	DVC / Concord	91	134	122	115	94	114	125	142	128	142	148	
321	San Ramon / Walnut Creek	143	182	186	165	159	177	159	184	164	176	205	
<b>TOTALS</b>		<b>1,917</b>	<b>2,072</b>	<b>2,158</b>	<b>1,886</b>	<b>1,909</b>	<b>1,817</b>	<b>1,879</b>	<b>2,190</b>	<b>1,805</b>	<b>1,971</b>	<b>2,237</b>	<b>0</b>

NOTE: \* Data comes from Link Operators \*\* These are seasonal routes

## Route Description Summary

11-15

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave, BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 27 thru December 31)
5	BART Walnut Creek, Riviera Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
6L	BART Orinda, Orinda Wy
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrefesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Firecrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrefesa St, Escobar St, Court St, Martinez Amtrak
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette

## Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave, BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancingo Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegrny Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
607	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Oak Grove Rd, Walnut Ave
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin



CCCTA LINK  
MONTHLY OPERATING SUMMARY  
MAY FY10/11

SUMMARY	MAY FY09/10	MAY FY 10/11	YTD FY09/10	YTD FY10/11
1 TOTAL CLIENTS	12,326	12,991	142,803	139,187
2 TOTAL ATTENDANTS	1,423	1,043	13,019	11,443
3 TOTAL COMPANIONS	91	90	1,850	808
4 TOTAL PASSENGERS	13,840	14,124	157,672	151,438
5 TOTAL SERVICE DAYS	31	31	330	332
6 VEHICLE REVENUE HOURS	6,730	6,590	76,926	74,264
7 VEHICLE SERVICE HOURS	8,077	8,127	92,989	90,823
8 VEHICLE NON REV HOURS	1,347	1,538	15,916	16,561
9 VEHICLE SERVICE MILES	130,323	138,704	1,497,819	1,435,270
10 VEHICLE REVENUE MILES	107,865	116,720	1,236,559	1,185,977
11 VEHICLE NON REV MILES	22,458	21,984	261,260	249,094
12 PASS. PER REVENUE HOUR	2.06	2.14	2.05	2.04
13 CLIENT PER REVENUE HOUR	1.83	1.97	1.86	1.87
14 PASS. PER SERVICE HOUR	1.71	1.74	1.70	1.67
15 PASS. PER SERVICE MILE	0.11	0.10	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.12	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,066	945	13,386	10,392
18 SAME DAY TRIPS	265	220	1,457	2,311
19 SUBSCRIPTION TRIPS	8,135	8,962	60,323	85,667
20 DEMAND	4,044	3,962	27,792	40,592
21 FAREBOX REVENUE	\$13,939.00	\$14,417.50	\$172,381.63	\$158,316.50
22 PREPAID CLIENTS	\$23,385.00	\$29,246.50	\$253,824.28	\$287,032.50
23 COLLECTED BILLING	\$508.00	\$502.00	\$96,774.00	\$75,491.00
24 TOTAL REVENUE COLLECTED	\$37,832.00	\$44,166.00	\$522,979.91	\$520,840.00
25 CHARGEABLE ACCIDENTS	1	0	10	2
26 SERVICE COMPLAINTS	0	1	7	2
27 SERVICE COMMENDATIONS	0	2	14	2
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	2	4	32	31
30 DRIVER TURNOVER	2.7	0.0	13.3	2.1
31 SCHEDULE ADHERENCE	94%	94%	96%	95%
32 WHEELCHAIR BOARDING'S	3,794	3,237	40,870	35,957
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	8,501	8,937	N/A	N/A
35 UNDUPLICATED CLIENTS	1,075	1,087	N/A	N/A
36 NO-SHOWS	50	50	464	714
37 CANCELS	2,025	1,833	21,583	20,432
38 AVG. TRIP LENGTH (MILES)	9.4	9.8	9.5	9.5
39 AVG. SM BUSES IN SERVICE	5	5	5	5
40 AVG. BUSES IN SERVICE	48	48	48	48
41 TOTAL FUEL/GALLONS	17,816	17,133	209,006	197,412
42 FLEET M.P.G.	7.5	6.8	5.9	6.0

