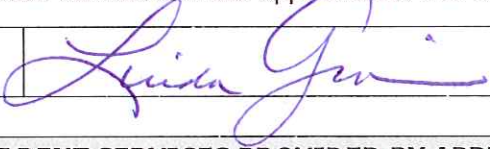


**TRANSPAC**

Transportation Partnership and Cooperation  
 2300 Contra Costa Blvd., Suite 360  
 Pleasant Hill, CA 94523  
 (925) 969-0841

**APPLICATION**  
 Pilot Call for Projects  
 TRANSPAC Measure J Line 20a Funds  
 Additional Transportation Services for  
 Seniors and People with Disabilities

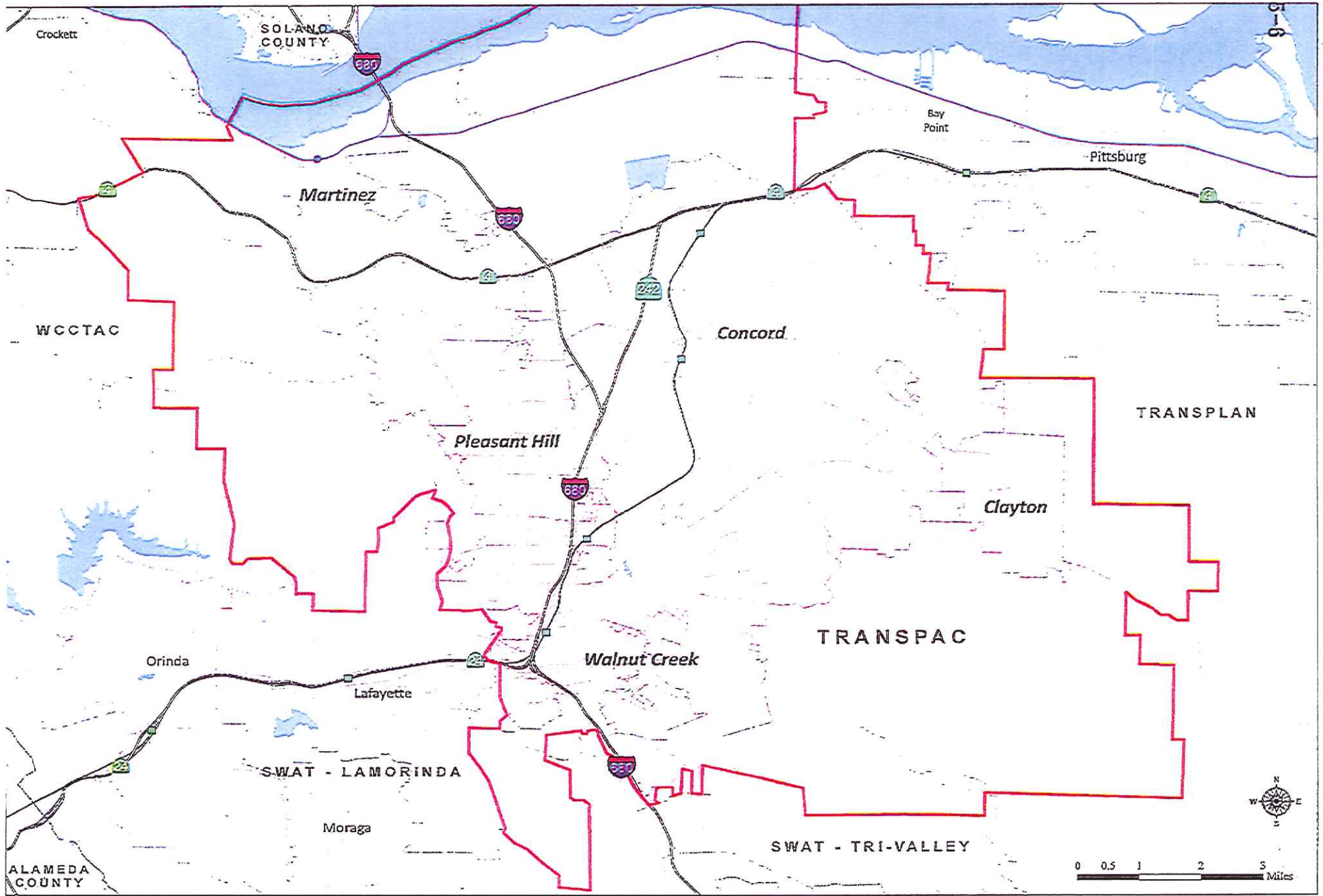
<b>APPLICANT INFORMATION</b>		
Name of Agency	Caring Hands Volunteer Caregivers Program	
Primary Contact Name	Linda Groobin, Program Manager	
Street Address	2855 Mitchell Drive	
City, State, Zip	Walnut Creek, CA 94583	
Fax 925-952-2998	Phone 925-952-2999	Email Address linda.groobin@johnmuirhealth.com
<b>SIGNATURE</b>		
I certify that the information contained in this application is true and complete to the best of my knowledge.		
Signature of Agency Executive Officer		Date 5/30/12
<b>DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY</b>		
Service area boundaries	Caring Hands service area includes ALL areas within TRANSPAC Central Contra Costa County. All information included in this application is specific only to TRANSPAC cities. Our service area transcends the boundaries of TRANSPAC to the east and south as Caring Hands serves TRANSPAN and SWAT-LaMorinda and SWAT - Tri-Valley. Our service stops at the boundary between TRANSPAC and WCCTAC, as we do not serve West Contra Costa County.	
Days and hours of operation	Caring Hands provides nearly all of its rides to homebound seniors Monday through Friday during the day and evening hours - 8am-8pm. Some rides are provided on the weekends to take seniors to worship services.	
Number of trips provided daily and/or monthly	Caring Hands provides on average 411 one-way "trips" monthly to seniors who reside within the TRANSPAC area. Caring Hands defines a "trip" as a one-way ride from the seniors home to the destination and from the destination and back. In 2011, Caring Hands provided 4,940 one-way "trips" for seniors who reside within the TRANSPAC area. A detailed report of trips by month is attached as Attachment A.	
Monthly trip origins and destinations by jurisdiction	All "trip" origins are from the home of the senior and for the purpose of this proposal ONLY seniors who reside within the TRANSPAC area are included. The destinations of the trips include: physician's office; grocery store; pharmacy; hairdresser, shopping stores such as Target, Walmart, Macy's; exercise class; restaurant to share a meal; church; bank; professional advisor's office such as attorney, financial planner; dentist.	
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	Caring Hands served the following number of people by city in 2011: Clayton: 3 Concord: 80 Martinez: 26 Pleasant Hill: 16 Walnut Creek: 100 Unincorporated Central Contra Costa County:n/a	

<b>DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT</b>	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	Caring Hands provides "free" transportation to seniors over the age of 60, who still live independently, yet need assistance with transportation for them to age in place and remain in their own homes. Currently, the average age of the independent senior we serve is 84 years old. Rides are provided on either a regular, weekly schedule to seniors who participate in our One-to-One match program or on an occasional, "as-needed" basis to those who participate in our Senior Transportation Program.
Purpose/Goal	The purpose of providing transportation is to allow seniors to age in place, remain in their own homes and maintaining their independence and freedom to continue activities of daily living. By providing transportation, Caring Hands is able to help hundreds of seniors postpone the need to move into costly assisted living due to no longer being able to drive.
Description of service(s) to be provided	Caring Hands provides door-through-door, wait-at-the-destination transportation services based on the needs of the particular senior who is being driven by a volunteer. The transportation is either provided as an occasional service so a senior in the program may receive a ride to a physician's appointment and back home again. The other transportation services provided are to those seniors who receive a regular, weekly visit from a volunteer who transports them to any number of destinations including but not limited to the doctor, pharmacy, grocery, hairdresser, shopping mall, and church in order to maintain daily living. All transportation services are free of charge.
Number of persons to be served	Caring Hands will serve at least 225 seniors, over the age of 60, who reside in the TRANSPAC area, and still live independently in their own homes, but no longer drive and need transportation to accomplish their activities of daily living. Program-wide there are currently 360 seniors who receive transportation by Caring Hands volunteers. The 225 seniors who reside in the TRANSPAC area represent 63% of the seniors in our program.
Estimated number of monthly trips	Caring Hands provides approximately 411 one-way "trips" each month to seniors within TRANSPAC area.
Description of types of destinations	The destinations of the trips include: physician's office; grocery store; pharmacy; hairdresser; dentist; shopping stores such as Target, Walmart, Macy's; exercise classes; restaurants to share a meal; church; bank; professional advisor's office such as attorney, financial planner; and other location as requested by the senior.
Schedule including expected initiation of service and expected duration of services to be provided	July 1, 2012 through June 30, 2013 and ongoing.
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	Caring Hands is requesting \$50,000.00 in TRANSPAC Measure J Line 20a Funding. The seniors who reside within the boundaries of the TRANSPAC area represent 63% of the total population served by Caring Hands. The total Caring Hands operating budget is \$540,248. Of that, \$340,356 is the operating budget to run the program within the TRANSPAC area. Our request of \$50,000 in operating funding is toward the cost to provide transportation exclusively to TRANSPAC seniors. Our other approved or expected funding includes \$30,000 from Contra Costa County Area Agency on Aging; \$30,000 from the John Muir Walnut Creek Auxillary for Transportation Services; \$20,000 from the Dean & Margaret Leshner Foundation; and \$50,000 John Muir Health's Community Health Alliance. Please see Attachment B for Other Funding Sources.

<p>Describe the benefit of the proposed services to the public and/or the public transportation system</p>	<p>Caring Hands allows 225 seniors who no longer drive to remain independent and continue living in their own homes within TRANSPAC cities. Caring Hands transportation helps these seniors to continue to enjoy the same quality of life as when they could drive and helps them continue activities of daily living. There is a significant positive financial impact for individuals and the community. The transportation Caring Hands provides postpones the need to move into costly assisted living or institutionalized settings. The fact that Caring Hands trips are free, it makes it priceless to the senior &amp; and their family.</p>
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<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	n/a
Purpose/Goal of Project	n/a
Project Description: Purpose, type, location	n/a
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	n/a
Project Schedule: Project implementation including milestones, equipment and other types of acquisitions	n/a
Describe the benefit of the proposed project to the general public and/or the public transportation system	n/a
<b>MAP OF SERVICE AREA</b>	
<b>Describe AND attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut creek, and Unincorporated Central Contra Costa County)	Caring Hands service area includes ALL areas within TRANSPAC Central Contra Costa County - see attached map. Our service area transcends the boundaries of TRANSPAC to the east and south as Caring Hands serves TRANSPAC and SWAT-LaMorinda and SWAT - Tri-Valley. Our service stops at the boundary between TRANSPAC and WCCTAC, as we do not serve West Contra Costa County.





**Caring Hands Senior Transportation Provided  
within TRANSPAC area by Month in 2011**

Month	Clayton	Concord	Martinez	PH	WC
Jan	4	108	36	44	160
Feb	0	126	54	34	160
Mar	0	142	76	42	208
Apr	0	114	40	38	212
May	0	118	54	28	190
Jun	0	162	54	22	180
Jul	0	128	48	20	210
Aug	0	158	58	24	216
Sep	6	116	64	30	176
Oct	2	146	64	28	184
Nov	10	136	52	24	204
Dec	2	138	66	24	200
Total by City	24	1592	666	358	2300

TRANSPAC Total Rides:

**4940**

## OTHER FUNDING SOURCES


Please document the status of other sources of funds being pursued in support of the transportation provided by Caring Hands.

Source Identify the name of the entity and classify as government (G), foundation (F), corporate (C),	Amount Please indicate the amount requested or, if approved, the amount to	Status Indicate whether the funding request is pending (P), declined (D), or approved (A).
1) John Muir Medical Center – Walnut Creek Auxiliary (O)	\$30,000.00	A
2) Dean & Margaret Leshner Foundation (F)	\$20,000.00 (over 2 years)	A
4) Joseph & Vera Long Foundation (F)	\$20,000.00	P
5) Lowell Berry Foundation (F)	\$3,000.00	P
6) Beverly Foundation (F)	\$10,000.00	D
7) Crescent Porter Hale Foundation (F)	\$7,500.00	P
8) County of Contra Costa – Area Agency on Aging (G)	\$30,000.00	A
9) Rossmoor Fund to Support Senior Transportation	\$14,000.00	A
10) St. Matthew Lutheran Church	\$1,000.00	A
11) Miriam Hunt (I)	\$1,000.00	P
12) Community Health Alliance (O)	\$20,000.00	A
13)	\$	

# TRANSPAC

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APPLICATION  
Pilot Call for Projects  
TRANSPAC Measure J Line 20a Funds  
Additional Transportation Services for  
Seniors and People with Disabilities

APPLICANT INFORMATION		
Name of Agency	City of Martinez	
Primary Contact Name	Tim Tucker, City Engineer	
Street Address	525 Henrietta St.	
City, State, Zip	Martinez, CA, 94553	
Fax (925) 372-0527	Phone (925) #72-3562	Email Address ttucker@cityofmartinez.org
SIGNATURE		
I certify that the information contained in this application is true and complete to the best of my knowledge.		
Signature of Agency Executive Officer		Date 5-30-2012
DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY		
Service area boundaries	No current service	
Days and hours of operation	N/A	
Number of trips provided daily and/or monthly	N/A	
Monthly trip origins and destinations by jurisdiction	N/A	
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	N/A	

**DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT**

**Operations: Description of transportation services for which funding is sought:**

Name and type of service	
Purpose/Goal	
Description of service(s) to be provided	
Number of persons to be served	
Estimated number of monthly trips	
Description of types of destinations	
Schedule including expected initiation of service and expected duration of services to be provided	
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	
Describe the benefit of the proposed services to the public and/or the public transportation system	

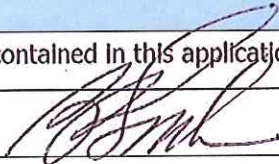
<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	Martinez Senior Van Service
Purpose/Goal of Project	Provide low cost (\$1.50 -\$2.00 per trip) transportation to Seniors lacking transportation options
Project Description: Purpose, type, location	Develop volunteer accesible van curb to curb service.
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	\$68,000 Measure J \$20,000 City contribution annually for fuel and insurance. \$10,000 Senior Center Donation annually
Project Schedule: Project implementation including milestones, equipment and other types of acquisitions	Once Grant money is approved the program implimentation will begin. This will include the development of a volunteer base and training. Once the van delivery is confirmed the program will be advertised to local seniors.
Describe the benefit of the proposed project to the general public and/or the public transportation system	The program will be modeled after the successful City of Pleasant Hill service. Rides will be provided on a priority basis from 8 am to 4 pm to qualifying seniors (Martinez Residents). Highes priority will be given to Doctor Office Visits, CC Café then lower priority trips to Market and other destinations in and near Marinez. Weekly trips to WC Kaiser will also be made availailable. Serve an 400 estimated seniors providing 100 to 150 two way trips monthly. Rides will prioritized with Doctor Office visits being the highest priority, CC Café then lower priority trips to Market and other destinations in and near Marinez. Weekly trips to WC Kaiser will also be made availailable. Sevice will be during City office hours, M-F 8am to 4pm.
<b>MAP OF SERVICE AREA</b>	
<b>Describe</b> AND <b>attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut creek, and Unincorporated Central Contra Costa County)	All the incorporated limits of Martinez.



**TRANSPAC**

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<b>APPLICATION          PILOT CALL FOR PROJECTS          TRANSPAC MEASURE J LINE 20A FUNDS          ADDITIONAL TRANSPORTATION          SERVICES FOR          SENIORS AND PEOPLE WITH</b>
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APPLICANT INFORMATION			
Name of Agency	City of Walnut Creek		
Primary Contact Name	Kevin Safine, Assistant Director of Arts, Recreation and Community Services		
Street Address	1666 North Main Street		
City, State, Zip	Walnut Creek		
Fax 925-256-3502	Phone 925-943-5848	Email Address safine@walnut-creek.org	
SIGNATURE			
I certify that the information contained in this application is true and complete to the best of my knowledge.			
Signature of Agency Executive Officer			Date 5/30/12
DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY			
Service area boundaries	The City of Walnut Creek's Senior Mini Bus program operates within the City limits of Walnut Creek.		
Days and hours of operation	The Mini Bus program operates Monday – Friday (excluding holidays), from the hours of 9:00am – 11:30am, and 1:00pm – 3:30pm.		
Number of trips provided daily and/or monthly	Approximately 250 individual trips are provided by the program each month.		
Monthly trip origins and destinations by jurisdiction	The Mini Bus service is all contained locally (within City limits) and individuals are picked up at their residences and driven to their individual destinations. This is not a fixed service route, and destinations are primarily to health care providers, shopping, and to the Civic Park Community Center.		
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	All 2,200 members of the Walnut Creek Seniors Club are eligible to receive the Mini Bus service. On an annual basis, the program serves approximately 3,000 single-trip Walnut Creek residents.		



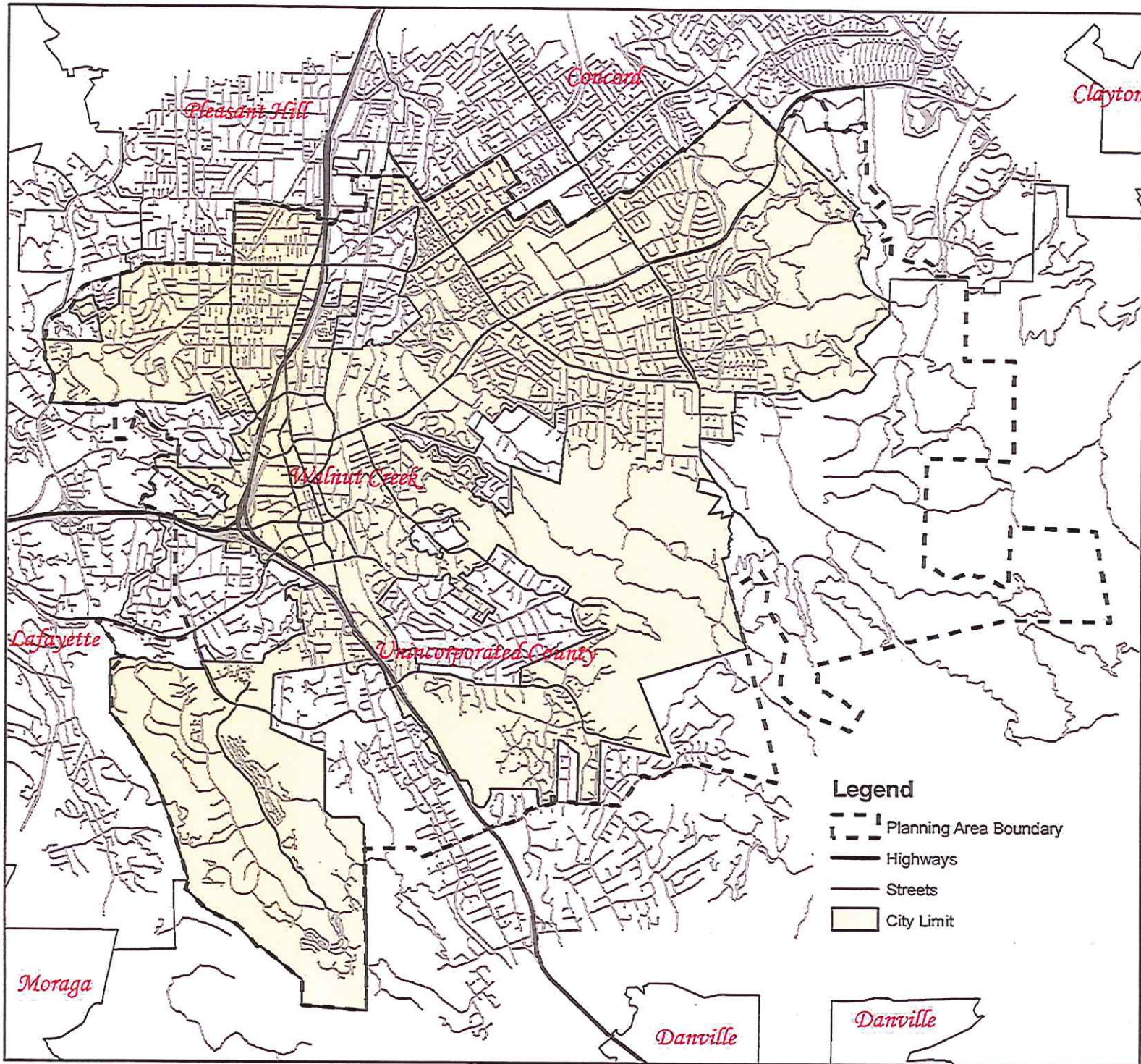
DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	The City of Walnut Creek Senior Mini Bus (or simply, "Mini Bus") program transports members of the Walnut Creek Seniors Club to and from medical appointments, trips to the grocery store and other important errands, and to the Civic Park Community Center, which serves as Walnut Creek's senior center. The program utilizes one seven-passenger van, operated by volunteer drivers, to transport seniors on weekdays throughout the year.
Purpose/Goal	The goal of the Mini Bus Program is to enhance the mobility, independence, and life satisfaction of Walnut Creek's senior community through access to transportation. By receiving support from the Measure J funds, the program can be expected to maintain the existing service and ridership levels without imposing a significant fare increase. By maintaining a low fare, the program will encourage continued ridership and therefore greater independence for our seniors.
Description of service(s) to be provided	For 35 years, the City of Walnut Creek has operated the Mini Bus Program to provide transportation services Monday-Friday to Walnut Creek seniors. By arranging for a one-way or round-trip appointment with a volunteer scheduler, the volunteer-driven van will pick up the resident at his or her home and drive them to their destination, provided that the trip is within the City limits. The passengers are currently charged a \$1 fare per trip to partially offset the cost of the service. The Measure J support will enable the City to sustain the program at the current level of service.
Number of persons to be served	Since 2006, the Mini Bus program has served approximately 3,000 one-way riders per year. Walnut Creek Seniors Club members above the age of 55 are eligible to receive the service. The program also supports volunteerism by providing opportunities to serve as drivers and schedulers. Currently, up to 24 individuals serve the senior community by contributing their time and energies to others that need transportation services. The use of volunteers also allows the City, the Seniors Club, and TRANSPAC to stretch funds available to support the program.
Estimated number of monthly trips	Based on the 3,000 annual one-way rides, approximately 250 individual trips are provided monthly by the program. The program also averages roughly 15,000 miles per year. Both levels of service are expected to continue with the additional grant support.
Description of types of destinations	Requests for rides fall into three main groups: medical appointments (50% of the total rides), trips to the Civic Park Community Center to volunteer or to pursue other social services (25%), and groceries, dining, and other errands (25% of the total). Passengers are allowed to schedule rides by calling one day in advance of their required ride (or two days ahead, for medical appointments). Riders must be Walnut Creek residents and the trips must take place within the Walnut Creek city limits.
Schedule including expected initiation of service and expected duration of services to be provided	The Mini Bus Program is a year-round program that operates Monday-Friday between the hours of 9:00am and 11:30am, and 1:00pm - 3:30pm. These are the hours most desired by our senior population and it is expected that, with continued TRANSPAC support, the program will continue to operate at these hours.
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	The proposed annual budget for the Mini Bus Program, effective July 1, 2012, is \$42,000, including \$33,500 in staff expenses to manage the program, and \$8,500 in capital expense for vehicle maintenance and replacement. The staff costs are derived by calculating the amount of staff time devoted to the program, and then multiplying those percentages by the respective staff member's salary and benefit costs. The following figures are provided for reference, based on the most recent allocation of staff time to the Mini Bus program: 22% of a program coordinator, 5% of a program manager, and 2.5% of an office specialist. Offsetting these expenses are revenues that come in the form of fees paid by the riders. Current one-way fares are \$1 per trip, adding to a total of approximately \$3,000 per year. The program's revenues currently cover roughly 7% of the costs, which means the City's general fund supports 93% of the program expenses. The request for Measure J funds is for \$39,000, which, when combined with the

	<p>program revenues, represents full cost recovery.          If the program does not receive the full grant amount requested, additional steps will be taken to increase the program's cost recovery, including a fare increase of up to \$2 per ride, or more.</p>
<p>Describe the benefit of the proposed services to the public and/or the public transportation system</p>	<p>The Mini Bus Program is an essential service to those seniors within Walnut Creek that desire to live life more independently. It is hoped that with continued TRANSPAC support, the program will continue to be financially viable for the upcoming year, and therefore be able to sustain the current level of service (and the ridership levels) without a fare increase. Measure J grant funds are critical for the City to operate the program without adding an undue burden on those in need of the service.</p>



<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	Walnut Creek Senior Mini Bus Program
Purpose/Goal of Project	To sustain the City of Walnut Creek's successful senior transportation services through Measure J funding support for vehicle repair and replacement expenses.
Project Description: Purpose, type, location	Funding to support the vehicle maintenance and replacement will go toward the current and future expenses for a seven-passenger van. When the van is not otherwise used by the volunteer drivers to transport senior participants to and from their destinations, the vehicle is housed at the Civic Park Community Center.
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	The Measure J funding would go to offset the City's vehicle replacement and maintenance expenses for the mini bus program. The total budgeted expenses for the vehicle replacement and maintenance in 2012 are \$12,600. Because the van is also used for other City programs, the estimated share of the Mini Bus program's expenses is \$8,500. The City's general fund pays for the remainder of the vehicle-related expenses. This request is for the full \$8,500 in Mini Bus vehicle expenses, and this request is also reflected in the proposed budget on the previous page.
Project Schedule: Project Implementation including milestones, equipment and other types of acquisitions	The van currently used for the Mini Bus program is scheduled to be replaced in 2019. The funds toward this expense that are provided via Measure J funds will help offset this anticipated purchase, which will also enable the program to be supported by a new vehicle in 2019.
Describe the benefit of the proposed project to the general public and/or the public transportation system	By funding the vital equipment needed to serve Walnut Creek seniors, Measure J funds will help to ensure the continuation of this important service. The funding will go directly to the primary tool of the senior Mini Bus program – that is, the vehicle. Without secure funding for future vehicle replacement and maintenance, the ability to provide greater independence to seniors who are unable to drive will be severely curtailed.
<b>MAP OF SERVICE AREA</b>	
<b>Describe AND attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	The Mini Bus service area includes all of the areas within incorporated Walnut Creek. (See the attached map for an overview of the City's boundaries.)








# TRANSPAC

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**APPLICATION  
PILOT CALL FOR PROJECTS  
TRANSPAC MEASURE J LINE 20A FUNDS  
ADDITIONAL TRANSPORTATION  
SERVICES FOR  
SENIORS AND PEOPLE WITH**

APPLICANT INFORMATION		
Name of Agency	Golden Rain Foundation of Walnut Creek	
Primary Contact Name	Glenn Mix, Fleet Manager	
Street Address	800 Rockview Dr.	
City, State, Zip	Walnut Creek, CA 94595	
Fax (925) 988-7612	Phone (925) 988-7672	Email Address gmix@rossmoor.com
SIGNATURE		
I certify that the information contained in this application is true and complete to the best of my knowledge.		
Signature of Agency Executive Officer		Date 5-29-12
DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY		
Service area boundaries	The Rossmoor community of Walnut Creek, downtown Walnut Creek, BART, Broadway Plaza, Kaiser/Newell Avenue, Olympic Avenue, John Muir at Rossmoor, Rossmoor Medical Associates, Sunvalley Mall in Concord and Crossroads Mall in Pleasant Hill (see attached "Rossmoor Transit Service Area" and "Bus Routes" maps)	
Days and hours of operation	Monday through Friday - 5:45 a.m. to 10:00 p.m. Saturday and Sunday - 8:30 a.m. to 9:15 p.m. (see attached schedules and "How to use the Rossmoor buses")	
Number of trips provided daily and/or monthly	Average 10,000/month, of which 9,000 are ambulatory and 1,000 are disabled/Paratransit rides.	
Monthly trip origins and destinations by jurisdiction	Of the 10,000 monthly trips, 99.4% of all trips originate and terminate within the Walnut Creek City limits. The other 0.6% are between Walnut Creek, Pleasant Hill and Concord.  The majority of our trips come from the older areas of Rossmoor. These homes are generally cooperatively owned units (as opposed to individually owned condominiums or single family homes) and the residents are generally on fixed incomes at a level far below that of the average Walnut Creek residents.	
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	9,436 Walnut Creek residents, broken down as follows: Number of Elderly - 8,477 Elderly with disabilities - 550 Elderly wheelchair lift users - 254 Average age - 77.2 years	

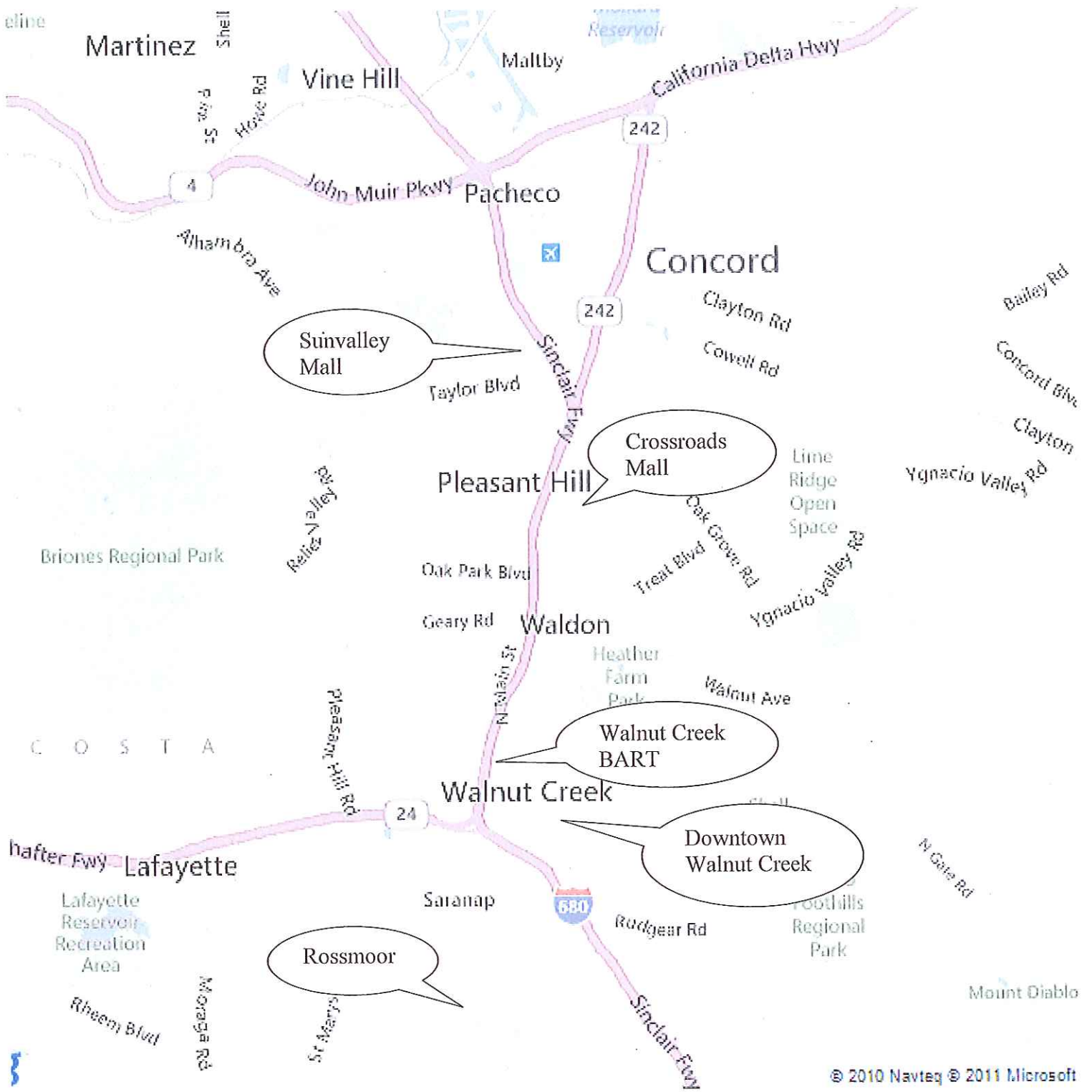


<b>DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT</b>	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	Green Line - A bus service from Rossmoor to downtown Walnut Creek service area. It will provide rides, both for ambulatory and disabled passengers, their family, friends and caregivers/employees to and from the downtown Walnut Creek commuting, shopping, medical, civil service and entertainment destinations.
Purpose/Goal	To fill the gap created by the discontinuation of the CCCTA Route 101 by providing Rossmoor's senior citizens, both ambulatory and disabled, access to and from the downtown Walnut Creek commuting, shopping, medical, civil service and entertainment destinations.
Description of service(s) to be provided	To provide rides, both for ambulatory and disabled/Paratransit passengers, their family, friends and caregivers/employees to and from the downtown Walnut Creek commuting, shopping, medical, civil service and entertainment destinations.
Number of persons to be served	9,436 Walnut Creek residents, broken down as follows: Number of Elderly - 8,477 Elderly with disabilities - 550 Elderly wheelchair lift users - 254 Average age - 77.2 years  Upon approval of funding, this service may also be available to any senior citizens in the downtown Walnut Creek area that need a ride along our route. GRF does not have a farebox on our buses, so these rides would be given with no rider fare.
Estimated number of monthly trips	1,200 ambulatory rides and 150 disabled/Paratransit rides, totaling 1,330 rides per month. These ride estimates are based on six months of ride totals for the initial "pilot program" implementation in July through December, 2011.
Description of types of destinations	Gateway Clubhouse - Central hub of the Rossmoor community Walnut Creek BART - commuting and transportation hub Target, Broadway Plaza, Whole Foods, Locust Street - shopping areas Leshner RCA - arts and entertainment Kaiser Medical Center, John Muir Women's Health Center - medical facilities City Hall, Walnut Creek Police, DMV, City Library - civil services (see attached "Rossmoor's Green Line Bus" Map)
Schedule including expected initiation of service and expected duration of services to be provided	Monday through Friday - 9:50 a.m. to 5:30 p.m., seven "loops" per day, excluding major holidays. The Golden Rain Foundation (GRF) Board of Directors approved funding for, and service was initiated on a limited schedule "pilot program" basis in 2011. If this application for Measure J funding is approved, due to its popularity and proven need this route will be expanded to a full day schedule. If and when Measure J funding expires, it will be at the discretion of the GRF Board whether or not to continue funding this service through the monthly coupon. (see attached current and proposed schedules)
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	Operating cost* - \$55.38/service hour Annual service hours - 1,428 Total annual cost - \$79,083 Farebox recovery** - \$16,200 @ \$1.00/ride Net operating cost - \$62,883 annually - \$5,240 monthly

	<p>Amount requested - \$62,883 annually - \$5,240 monthly</p> <p>*Based on 2011 Rossmoor Transit system cost divided by 2011 service hours</p> <p>**Farebox recovery is an assumption based on the equivalent of CCCTA senior fare of \$1.00/ride for the estimated 16,200 rides annually. In our community system, the fare is included in the monthly coupon rather than collected on site at the time of service.</p>
<p>Describe the benefit of the proposed services to the public and/or the public transportation system</p>	<p>This service will fill the gap created by the discontinuation of the CCCTA Route 101. It will provide Rossmoor's senior citizens, both ambulatory and disabled, access to and from the downtown Walnut Creek commuting, shopping, medical, civil service and entertainment destinations. By including Paratransit riders along with the ambulatory riders we are giving disabled persons access to these destinations more efficiently and at a lower cost than what the locally available Paratransit services can offer.</p>

<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	
Purpose/Goal of Project	
Project Description: Purpose, type, location	
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	
Project Schedule: Project implementation including milestones, equipment and other types of acquisitions	
Describe the benefit of the proposed project to the general public and/or the public transportation system	
<b>MAP OF SERVICE AREA</b>	
<b>Describe AND attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut creek, and Unincorporated Central Contra Costa County)	The Rossmoor community of Walnut Creek, downtown Walnut Creek, BART, Broadway Plaza, Kaiser/Newell Avenue, Locust Street, Olympic Avenue, Mt. Diablo Blvd. (see attached maps)

# Rossmoor Transit Service Area

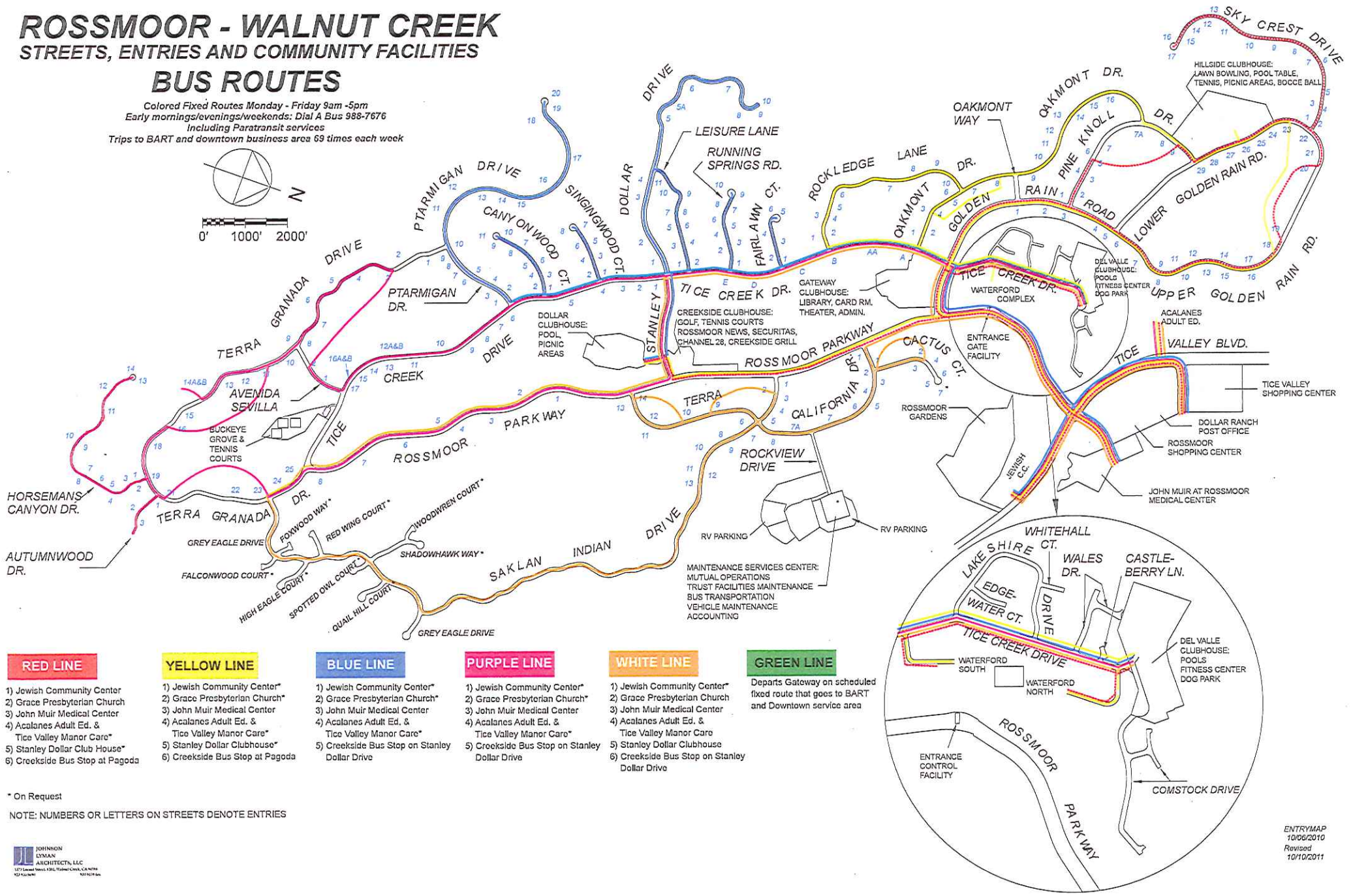
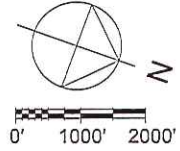


# ROSSMOOR - WALNUT CREEK

## STREETS, ENTRIES AND COMMUNITY FACILITIES

### BUS ROUTES

Colored Fixed Routes Monday - Friday 9am - 5pm  
 Early mornings/evenings/weekends: Dial A Bus 988-7676  
 Including Paratransit services  
 Trips to BART and downtown business area 69 times each week



#### RED LINE

- 1) Jewish Community Center
- 2) Grace Presbyterian Church
- 3) John Muir Medical Center
- 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
- 5) Stanley Dollar Club House\*
- 6) Creekside Bus Stop at Pagoda

#### YELLOW LINE

- 1) Jewish Community Center\*
- 2) Grace Presbyterian Church\*
- 3) John Muir Medical Center
- 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
- 5) Stanley Dollar Clubhouse\*
- 6) Creekside Bus Stop at Pagoda

#### BLUE LINE

- 1) Jewish Community Center\*
- 2) Grace Presbyterian Church\*
- 3) John Muir Medical Center
- 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
- 5) Creekside Bus Stop on Stanley Dollar Drive

#### PURPLE LINE

- 1) Jewish Community Center\*
- 2) Grace Presbyterian Church\*
- 3) John Muir Medical Center
- 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
- 5) Creekside Bus Stop on Stanley Dollar Drive

#### WHITE LINE

- 1) Jewish Community Center\*
- 2) Grace Presbyterian Church
- 3) John Muir Medical Center
- 4) Acalanes Adult Ed. & Tice Valley Manor Care
- 5) Stanley Dollar Clubhouse
- 6) Creekside Bus Stop on Stanley Dollar Drive

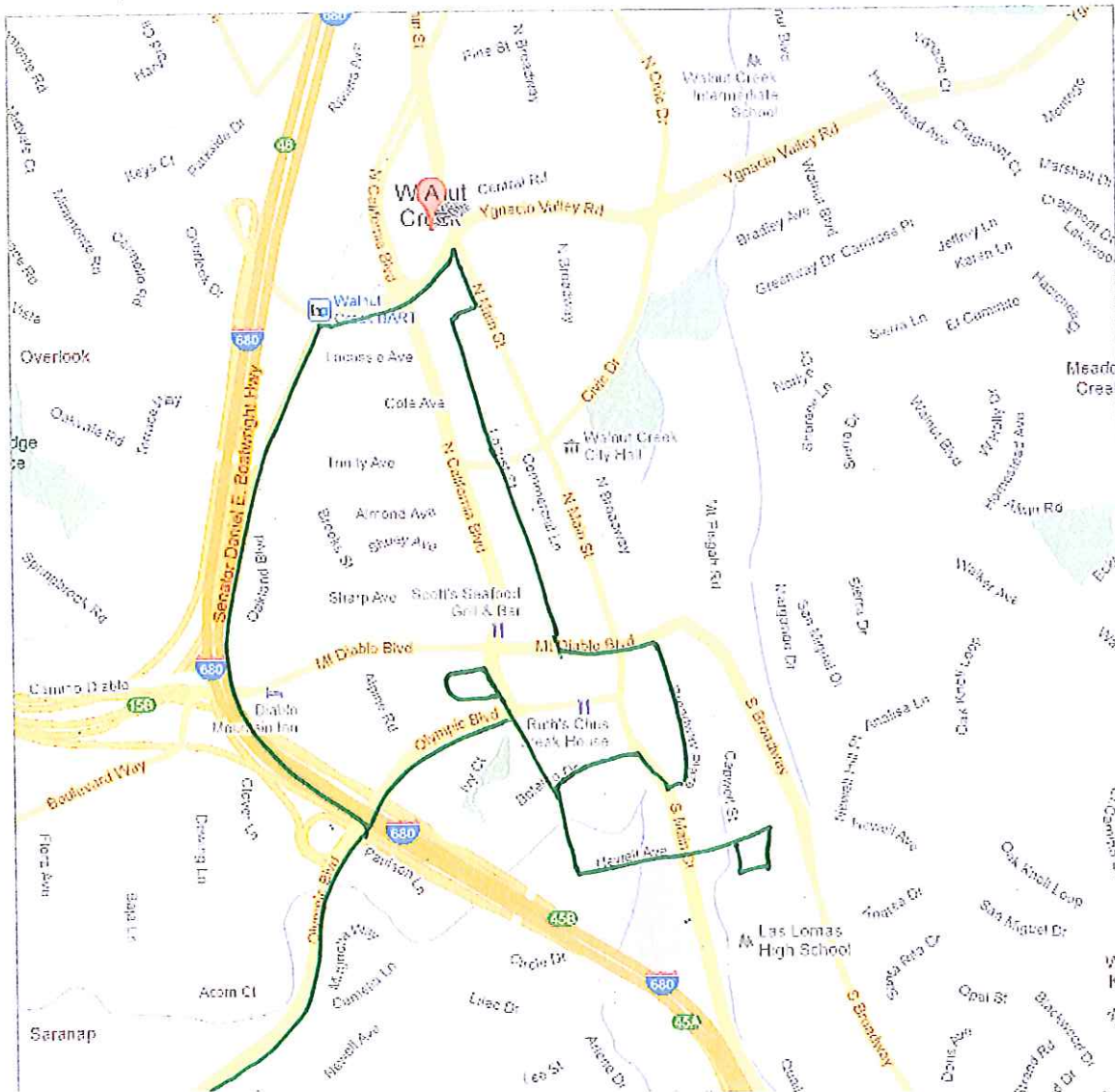
#### GREEN LINE

Departs Gateway on scheduled fixed route that goes to BART and Downtown service area

\* On Request  
 NOTE: NUMBERS OR LETTERS ON STREETS DENOTE ENTRIES



# Rossmoor's Green Line Bus



## Frequently visited destinations

- BART
- Kaiser Hospital
- Broadway Plaza
- Coffee shops - variety
- Target
- Regional Center or the Arts
- Trader Joe's
- Whole Foods
- Restaurants - variety
- John Muir Women's Health Center
- Walnut Creek Produce
- Medical offices - variety





**Proposed Schedule**

**Walnut Creek Route**

	AM		PM				
Gateway Clubhouse	9:50	10:50	12:00	1:10	2:40	3:40	4:45
Bart	10:00	11:00	12:10	1:20	2:50	3:50	4:55
*Target	10:03	11:03	12:13	1:23	2:53	3:53	4:58
Locust/Lesher RCA	10:06	11:06	12:16	1:26	2:56	3:56	5:01
Mt. Diablo	10:08	11:08	12:18	1:28	2:58	3:58	5:03
Broadway Plaza	10:12	11:12	12:22	1:32	3:02	4:02	5:07
Botelho/Locust	10:15	11:15	12:25	1:35	3:05	4:05	5:10
Kaiser/Newell	10:17	11:17	12:27	1:37	3:07	4:07	5:12
*Whole Foods	10:19	11:19	12:29	1:39	3:09	4:09	5:14
Trader Joe's	10:22	11:22	12:32	1:42	3:12	4:12	5:17
*Genova Deli	10:25	11:25	12:35	1:45	3:15	4:15	5:20
Gateway Clubhouse	10:32	11:32	12:42	1:52	3:22	4:22	5:27

Rossmoor resident ID's required

This bus will stop at all public bus stops on it's path. An astrick \* shows that the bus stop is not a public bus stop. Ask driver for more info.

**s Shuttles Leave Shopping Center at Approximately:**

**Monday - Friday**

9:00	AM	to Gateway Clubhouse
5:00	PM	
5:30	PM	
6:15	PM	

No call necessary for shuttles - All Shuttles stop at Gateway Bus Shelter

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Bus Info Call: 988-7670**

**Mon - Fri Dial A Bus**

6:10 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

Dial A Bus - one hour advance notice - includes scheduled trips to downtown service area



# Rossmoor Bus Transportation

June 4, 2012

## Walnut Creek Route

Green Line Monday - Friday

	AM		PM		
Gateway Clubhouse	9:50	11:00	1:10	3:40	4:45
Bart	10:00	11:10	1:20	3:50	4:55
*Target	10:03	11:13	1:23	3:53	4:58
Locust/Lesher RCA	10:06	11:16	1:26	3:56	5:01
Mt. Diablo	10:08	11:18	1:28	3:58	5:03
Broadway Plaza	10:12	11:22	1:32	4:02	5:07
Botelho/Locust	10:15	11:25	1:35	4:05	5:10
Kaiser/Newell	10:17	11:27	1:37	4:07	5:12
*Whole Foods	10:19	11:29	1:39	4:09	5:14
Trader Joe's	10:22	11:32	1:42	4:12	5:17
*Genova Deli	10:25	11:35	1:45	4:15	5:20
Gateway Clubhouse	10:32	11:42	1:52	4:22	5:27

Rossmoor resident ID's required

This bus will stop at all public bus stops on its path. An astrick \* shows that the bus stop is not a public bus stop. Ask driver for more info.

### Shuttles Leave Shopping Center at Approximately:

#### Monday - Friday

9:00 AM to Gateway Clubhouse  
 5:00 PM  
 5:30 PM  
 6:15 PM

No call necessary for shuttles - All Shuttles stop at Gateway Bus Shelter

#### Saturday/Sunday Dial A Bus

8:45 AM - 9:30 PM

Bus Info Call: 988-7670

#### Mon - Fri Dial A Bus

6:10 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am  
 6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

Dial -A-Bus: 988-7676

Dial A Bus - one hour advance notice - includes scheduled trips to downtown service area



**County Connections Bus Times****To/From Kaiser WC and Trader Joe's***(most efficient for transfers at BART station)***Effective: June 4, 2012****Rossmoor to Kaiser****Monday - Friday**

Lv. Rossmoor on CCCTA Bus # 1	6:33	7:33	10:33	1:33	3:33	5:33		
Arrive Walnut Creek BART	6:50	7:50	10:50	1:50	3:50	5:50		
Lv. BART on CCCTA Bus # 21	7:00	8:00						
Lv. BART on CCCTA Bus # 2			11:10	2:10	4:01	6:10		
Arrive Walnut Creek Kaiser	7:08	8:08	10:17	2:17	4:09	6:17		

**Kaiser to Rossmoor****Monday - Friday**

Lv. Trader Joe's on CCCTA Bus # 21	7:30	8:30	9:30	10:30				
Lv. Trader Joe's on CCCTA Bus # 2					11:32	1:02	2:32	6:32
Arrive Walnut Creek BART	7:50	8:50	9:50	10:50	11:42	1:12	2:42	6:42
Lv. BART on CCCTA Bus # 1	7:55	8:55	9:55	10:55	10:55	1:55	2:55	6:55
Arrive Rossmoor Shopping Center	8:15	9:15	10:15	11:15	11:15	2:15	3:15	7:15

**Consult CCCTA bus schedules for additional times and routes.****For Bus Information Call 988-7670. For Dial-A-Bus Call 988-7676.****Bus #4 "The Free Bus" BART to Broadway Plaza via Locust and Main Street every 15 minutes**





# Rossmoor Bus Transportation

June 4, 2012

Yellow Line Monday - Friday

	AM				PM					
Lv. Shop Center/TVP	*9:00	10:18	10:58	11:38	12:30	1:10	2:00	2:40	3:31	4:11
Acalanes Adlt. Ed. (on request)										
Gateway Clubhouse	9:10	10:21	11:01	11:41	12:33	1:13	2:03	2:43	3:34	4:14
Waterford South	9:12	10:23	11:03	11:43	12:35	1:15	2:05	2:45	3:36	4:16
Waterford North	9:14	10:25	11:05	11:45	12:37	1:17	2:07	2:47	3:38	4:18
Del Valle Clubhouse	9:15	10:26	11:06	11:46	12:38	1:18	2:08	2:48	3:39	4:19
Rockledge Ln.	9:17	10:28	11:08	11:48	12:40	1:20	2:10	2:50	3:41	4:21
Oakmont Dr. 4/8	9:20	10:31	11:11	11:51	12:43	1:23	2:13	2:53	3:44	4:24
Oakmont Dr. 16	9:22	10:33	11:13	11:53	12:45	1:25	2:15	2:55	3:46	4:26
Pine Knoll 9	9:24	10:35	11:15	11:55	12:47	1:27	2:17	2:57	3:48	4:28
Hillside Club. (Bus shelter)	9:25	10:36	11:16	11:56	12:48	1:28	2:18	2:58	3:49	4:29
Golden Rain Rd. 23/18	9:27	10:38	11:18	11:58	12:50	1:30	2:20	3:00	3:51	4:31
Golden Rain Rd. 9	9:28	10:39	11:19	11:59	12:51	1:31	2:21	3:01	3:52	4:32
Del Valle (on request)										
Gateway Club.	9:31	10:42	11:22	12:02	12:54	1:34	2:24	3:04	3:55	4:35
Creekside (Dollar on request)	9:34	10:45	11:25	12:05	12:57	1:37	2:27	3:07	3:58	4:38
Grace/JCC (on request)										
Medical Center	9:39	10:50	11:30	12:10	1:02	1:42	2:32	3:12	4:03	4:43
Arr. Shop Center	9:41	10:52	11:32	12:12	1:04	1:44	2:34	3:14	4:05	4:45
										s5:00
										s5:30
										s6:15

For more information on Shuttle and Dial A Bus times please refer to the back of this schedule.

**s Shuttles Leave Shopping Center at Approximately:**  
**Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area





# Rossmoor Bus Transportation

## June 4, 2012

Red Line Monday - Friday

	AM				PM					
Lv. Shop Center /TVP	*9:00	9:54	10:37	11:31	12:15	12:59	2:15	2:59	3:53	4:37
Acalanes Adlt. Ed. (on request)										
Gateway Clubhouse	9:14	9:57	10:40	11:34	12:18	1:02	2:18	3:02	3:56	4:40
Golden Rain Rd. 2	9:16	9:59	10:42	11:36	12:20	1:04	2:20	3:04	3:58	4:42
Golden Rain 19/20	9:19	10:02	10:45	11:39	12:23	1:07	2:23	3:07	4:01	4:45
Skycrest Dr.	9:21	10:04	10:47	11:41	12:25	1:09	2:25	3:09	4:03	4:47
Hillside Club. (street bench)	9:24	10:07	10:50	11:44	12:28	1:12	2:28	3:12	4:06	4:50
Pine Knoll 9/5	9:25	10:08	10:51	11:45	12:29	1:13	2:29	3:13	4:07	4:51
Waterford South	9:29	10:12	10:55	11:49	12:33	1:17	2:33	3:17	4:11	4:55
Waterford North	9:31	10:14	10:58	11:52	12:36	1:20	2:36	3:20	4:14	4:57
Del Valle Club.	9:32	10:15	10:59	11:53	12:37	1:21	2:37	3:21	4:15	4:58
Gateway Club.	9:35	10:18	11:02	11:56	12:40	1:24	2:40	3:24	4:18	5:01
Creekside (Dollar on request)	9:38	10:21	11:05	11:59	12:43	1:27	2:43	3:27	4:21	5:04
Grace Pres/JCC	9:42	10:25	11:09	12:03	12:47	1:31	2:47	3:31	4:25	
Medical Center	9:44	10:27	11:11	12:05	12:49	1:33	2:49	3:33	4:27	5:09
Arr. Shop Center	9:46	10:29	11:13	12:07	12:51	1:35	2:51	3:35	4:29	5:11
										s5:00
						Lunch				s5:30
										s6:15

For more information on Shuttle and Dial A Bus times please refer to the back of this schedule.



**s Shuttles Leave Shopping Center at Approximately:  
Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area



# Rossmoor Bus Transportation

June 4, 2012

Purple Line Monday - Friday

		AM			PM				
Lv. Shop Center /TVP	*9:00	9:54	10:41	11:39	12:27	1:48	2:36	3:34	4:22
Acalanes Adlt. Ed. (on request)									
Gateway Clubhouse	9:10	9:57	10:44	11:42	12:30	1:51	2:39	3:37	4:25
Del Valle Clubhouse	9:12	9:59	10:46	11:44	12:32	1:53	2:41	3:39	4:27
Dollar (request inside)/Creekside	9:15	10:02	10:49	11:47	12:35	1:56	2:44	3:42	4:30
Rossmoor Pkwy 2	9:16	10:03	10:50	11:48	12:36	1:57	2:45	3:43	4:31
Terra Granada 23/pump	9:18	10:05	10:52	11:50	12:38	1:59	2:47	3:45	4:33
Autumnwood	9:19	10:06	10:53	11:51	12:39	2:00	2:48	3:46	4:34
Horseman's Canyon	9:21	10:08	10:55	11:53	12:41	2:02	2:50	3:48	4:36
Terra Granada 16/11	9:24	10:11	10:58	11:56	12:44	2:05	2:53	3:51	4:39
Terra Granada 14	9:26	10:13	11:00	11:58	12:46	2:07	2:55	3:53	4:41
Terra Granada 3/2	9:29	10:16	11:03	12:01	12:49	2:10	2:58	3:56	4:44
Avenida Sevilla	9:30	10:17	11:04	12:02	12:50	2:11	2:59	3:57	4:45
Tice Creek 17	9:31	10:18	11:05	12:03	12:51	2:12	3:00	3:58	4:46
Dollar (inside)/Creekside Club.	9:37	10:24	11:11	12:09	12:57	2:18	3:06	4:04	4:52
Del Valle (on request)									
Gateway Clubhouse	9:42	10:29	11:16	12:14	1:02	2:23	3:11	4:09	4:57
Grace/JCC (on request)									
Medical Center	9:45	10:32	11:19	12:17	1:05	2:26	3:14	4:12	5:00
Arr. Shop Center	9:47	10:34	11:21	12:19	1:07	2:28	3:16	4:14	5:02
									s5:00
					Lunch				s5:30
									s6:15

For more information on shuttles times and Dial a bus please refer to the backside of this schedule.



**s Shuttles Leave Shopping Center at Approximately:**

**Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area





# Rossmoor Transportation

June 4, 2012

# Blue Line Monday - Friday

	AM			PM					
Lv. Shop Center/TVP	*9:00	10:00	10:47	11:45	12:32	1:48	2:35	3:33	4:20
Acalanes Adlt. Ed. (on request)									
Gateway Clubhouse	9:16	10:03	10:50	11:48	12:35	1:51	2:38	3:36	4:23
Del Valle Clubhouse	9:18	10:05	10:52	11:50	12:37	1:53	2:40	3:38	4:25
Fairlawn Ct.	9:21	10:08	10:55	11:53	12:40	1:56	2:43	3:41	4:28
Running Springs Rd.	9:23	10:10	10:57	11:55	12:42	1:58	2:45	3:43	4:30
Stanley Dollar Dr. (opposite E1)	9:25	10:12	10:59	11:57	12:44	2:00	2:47	3:45	4:32
Leisure Lane	9:30	10:17	11:04	12:02	12:49	2:05	2:52	3:50	4:37
Singingwood Ct.	9:32	10:19	11:06	12:04	12:51	2:07	2:54	3:52	4:39
Canyonwood Ct.	9:35	10:22	11:09	12:07	12:54	2:10	2:57	3:55	4:42
Ptarmigan	9:37	10:24	11:11	12:09	12:56	2:12	2:59	3:57	4:44
Dollar <sub>(inside)</sub> /Creekside Club.	9:43	10:30	11:17	12:15	1:02	2:18	3:05	4:03	4:50
Del Valle (on request)									
Gateway Clubhouse	9:48	10:35	11:22	12:20	1:07	2:23	3:10	4:08	4:55
Grace/JCC (on request)									
Medical Center	9:51	10:38	11:25	12:23	1:10	2:26	3:13	4:11	4:58
Arr. Shop Center	9:53	10:40	11:27	12:25	1:12	2:28	3:15	4:13	5:00
									s5:00
									s5:30
									s6:15

Lunch

For more information on Shuttles times and Dial A Bus please refer to the back of this schedule.

**s Shuttles Leave Shopping Center at Approximately:**

**Monday - Friday**

9:00 AM to Gateway Clubhouse

5:00 PM

5:30 PM

6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area



# Rossmoor Bus Transportation

June 4, 2012

White Line Monday - Friday

	AM				PM				
Lv. Shop Center /TVP	*9:00	10:00	10:45	11:40	12:25	1:45	2:31	3:27	4:12
Acalanes Adlt. Ed.		10:02	10:47	11:42	12:27	1:47	2:33	3:29	4:14
Gateway Clubhouse	9:20	10:05	10:50	11:45	12:30	1:50	2:36	3:32	4:17
Cactus Ct.	9:22	10:07	10:52	11:47	12:32	1:52	2:38	3:34	4:19
Saklan Ind. 2/Terra Cal 9	9:26	10:11	10:56	11:51	12:36	1:56	2:42	3:38	4:23
Terra California Dr. 14/10	9:28	10:13	10:58	11:53	12:38	1:58	2:44	3:40	4:25
Saklan Indian Dr. 13	9:31	10:16	11:01	11:56	12:41	2:01	2:47	3:43	4:28
Grey Eagle Dr.	9:34	10:19	11:04	11:59	12:44	2:04	2:50	3:46	4:31
Rossmoor Pkwy 8	9:36	10:21	11:06	12:01	12:46	2:06	2:52	3:48	4:33
Rossmoor Pkwy 1 (inside)	9:37	10:22	11:07	12:02	12:47	2:07	2:53	3:49	4:34
Creekside Clubhouse	9:39	10:24	11:09	12:04	12:49	2:09	2:55	3:51	4:36
Dollar Clubhouse (inside on request)									
Tice Creek Dr. C	9:42	10:27	11:12	12:07	12:52	2:12	2:58	3:54	4:39
Del Valle Clubhouse	9:45	10:30	11:15	12:10	12:55	2:15	3:01	3:57	4:42
Gateway Clubhouse	9:48	10:33	11:18	12:13	12:58	2:18	3:04	4:00	4:45
Acalanes Adlt. Ed. (on request)									
Grace/JCC (on request)									
Medical Center	9:51	10:36	11:21	12:16	1:01	2:21	3:07	4:03	4:48
Arr. Shop Center	9:53	10:38	11:23	12:18	1:03	2:23	3:09	4:05	4:50
									s5:00
					Lunch				s5:30
									s6:15

For more information on Shuttle and Dial A Bus times please refer to the back of this schedule.



**s Shuttles Leave Shopping Center at Approximately:**

**Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area

## How to use the Rossmoor Bus Service

The Rossmoor bus service operates 7 days a week, 365 days each year - 6:00 am through 10:00 pm weekdays and 8:45 am - 9:30 pm on weekends. On Holidays, our service will vary, depending on the type service needed.

Weekdays fixed route service (Hours approximately 9 am - 5 pm), Color coded buses travel in a "loop" style route. They drive the same loop all day. You can follow the path of the bus on the schedule by starting at the top left side of the page and working down. Inside the Rossmoor valley, the buses will stop anywhere it is legal and safe. (*They will not stop for anyone flagging down the bus from the opposite side of the street or entry - this would encourage riders to run out and try to stop the bus - and we don't do that.*) The Green Line is the only fixed route bus that travels to downtown Walnut Creek, departing Gateway, at 9:50, 11:00 am and 1:10, 3:40 and 4:45 pm. This is a fixed route that always goes to BART first. See attached schedule for major drop off/pick up points.

Dial A Bus operates in the early morning, evenings and weekends, we operate our Dial A Bus (DAB) service when the ridership is lower. For the DAB service, **988-7676**, you need to call at least one hour in advance. DAB service always offers trips to our "downtown service area" which is the area between BART and Kaiser/Newell. This covers most of the shopping, restaurants, bookstores, etc. For BART pick-ups, be sure to tell the driver what time your train arrives.

Paratransit service has the same hours as all other services. Weekdays, a driver is scheduled for this specific service. Residents that qualify are unable to use the regular service (typically, wheelchairs and heavy walkers). The Paratransit service will transport riders with memory loss to the nearby respite centers. Paratransit rides are combined with regular riders on the Green Line and on Dial A Bus.

The public bus, County Connection (CCCTA) #1, on weekdays, departs our Safeway shopping center 33 minutes past every hour - starting at 6:33 am and ending at 6:33 pm. It goes directly to BART (12 minutes). From BART, the #1 bus goes to John Muir Hospital and Kaiser Park Shadelands. On weekends, the CCCTA # 301 bus offers service to and from BART and other locations. See schedules.



From BART, you can, also, catch the "Free Shuttle #4 to go Broadway Plaza via Locust and Main St. It departs every 15 minutes. To get to Trader Joe's and downtown Kaiser, catch the # 2 or # 21 buses at BART. Convenient times are on the back of the Green Line schedule.

Seniors 65 years and older can get a "punch card" at CVS Drug store for \$15 and you get 20 rides (a good discount!) on the CCCTA's buses.

Rossmoor's bus service also offers shopping trips to Sunvalley Mall and Crossroads Shopping Center. Check the Gateway Bus shelter and your bus driver for a flier on what's coming up. Gateway shelter is the location where we keep schedules and fliers for all of our services.

When you are new, the drivers will ask for your Rossmoor ID. Rossmoor buses are for the convenience of riders with Rossmoor identification only.

Once you try our system out, you'll see how easy it is to use. Our purpose is to help residents maintain their independence, and have a good time!

If you have any questions or concerns, please give me a call.

Sincerely,



Gretchen Hansen  
Rossmoor Bus Transportation  
800 Rockview Dr.  
988-7670  
ghansen@rossmoor.com

4/30/12



# TRANSPAC

Transportation Partnership and Cooperation  
 2300 Contra Costa Blvd., Suite 360  
 Pleasant Hill, CA 94523  
 (925) 969-0841

**APPLICATION  
 PILOT CALL FOR PROJECTS  
 TRANSPAC MEASURE J LINE 20A FUNDS  
 ADDITIONAL TRANSPORTATION  
 SERVICES FOR  
 SENIORS AND PEOPLE WITH**

<b>APPLICANT INFORMATION</b>			
Name of Agency	Golden Rain Foundation of Walnut Creek		
Primary Contact Name	Glenn Mix, Fleet Manager		
Street Address	800 Rockview Drive		
City, State, Zip	Walnut Creek, CA 94595		
Fax (925) 988-7612	Phone (925) 988-7672	Email Address gmix@rossmoor.com	
<b>SIGNATURE</b>			
I certify that the information contained in this application is true and complete to the best of my knowledge.			
Signature of Agency Executive Officer	<i>William Saman</i> CEO	Date	5-29-12
<b>DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY</b>			
Service area boundaries	The Rossmoor community of Walnut Creek, downtown Walnut Creek, BART, Broadway Plaza, Kaiser/Newell Avenue, Olympic Avenue, John Muir at Rossmoor, Rossmoor Medical Associates, Sunvalley Mall in Concord and Crossroads Mall in Pleasant Hill (see attached "Rossmoor Transit Service Area" and "Bus Routes" maps)		
Days and hours of operation	Monday through Friday - 5:45 a.m. to 10:00 p.m. Saturday and Sunday - 8:30 a.m. to 9:15 p.m. (see attached schedules and "How to use the Rossmoor buses")		
Number of trips provided daily and/or monthly	Average 10,000/month, of which 9,000 are ambulatory and 1,000 are disabled/Paratransit rides.		
Monthly trip origins and destinations by jurisdiction	Of the 10,000 monthly trips, 99.4% of all trips originate and terminate within the Walnut Creek City limits. The other 0.6% are between Walnut Creek, Pleasant Hill and Concord.  The majority of our trips come from the older areas of Rossmoor. These homes are generally cooperatively owned units (as opposed to individually owned condominiums or single family homes) and the residents are generally on fixed incomes at a level far below that of the average Walnut Creek residents.		
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County	9,436 Walnut Creek residents, broken down as follows: Number of Elderly - 8,477 Elderly with disabilities - 550 Elderly wheelchair lift users - 254		

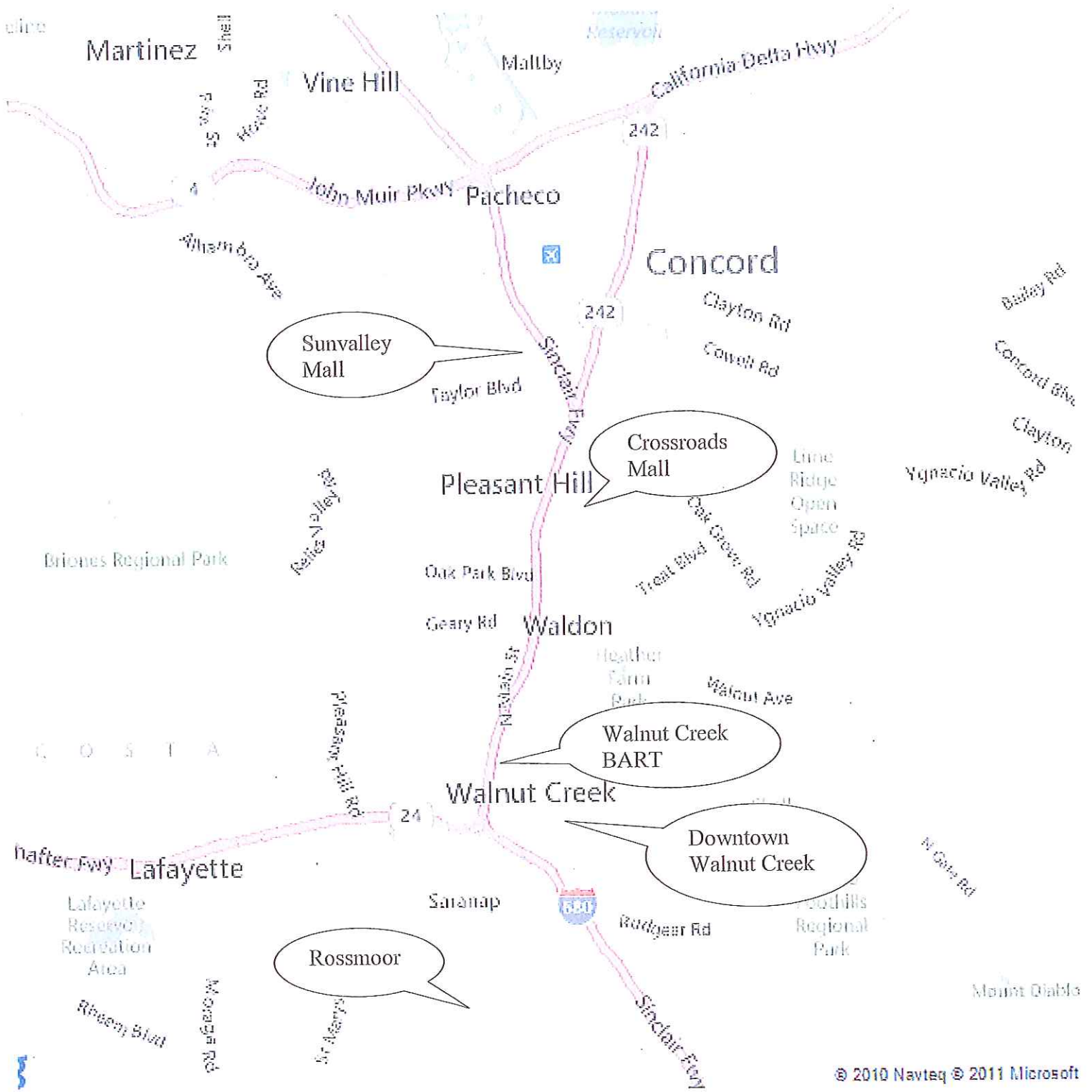
<b>DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT</b>	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	Travel Training - A transportation information and training service focusing on educating residents and new riders in all of the service types offered, both by Rossmoor Transportation as well as the public system. Help them gain a full understanding of all options for travelling within and outside our community.
Purpose/Goal	Educating senior citizens in the options and use of all types of transportation available, thereby enabling them to maintain an independent lifestyle. Acting as a Rossmoor liaison to other public and private transportation organizations, will participate in outreach meetings and workshops, public presentations of transportation system operations and possibilities. To add new riders to the transportation systems, as well as educate existing riders to a higher level of understanding on how to use all of the different types of service available to them. To lessen customer complaints and frequent calls for information on how to get somewhere "today". This training will help them get where they need to go every day.
Description of service(s) to be provided	Travel training and trip planning for residents and new riders for all the service types offered, both by the department as well as how to travel on the public system. Create and distribute educational and promotional materials, ie; sign boards at clubhouses and the shopping center, make and distribute leaflets to be available at key locations, prepare and coordinate news releases in Rossmoor News, Channel 28, Rossmoor website, etc. Sign new Paratransit riders up for the Rossmoor Paratransit Service, as well as the CCCTA Link service. Train new and existing riders on when and how to use each of those systems to maximize the efficiency of both system operations. Sign passengers up for Bart Clipper Cards. Direct passengers on where and how to obtain CCCTA bus passes, Bart/Clipper cards, CCCTA Link information, etc. Ride along when necessary to provide an understanding and comfort level with the transportation systems. (See attached materials on past Travel Training events and services)
Number of persons to be served	9,436 Walnut Creek residents, broken down as follows: Number of Elderly - 8,477 Elderly with disabilities - 550 Elderly wheelchair lift users - 254
Estimated number of monthly trips	Through club presentations, public and private transportation organization presentations, phone outreach, and one-on-one training sessions we estimate an average of 30 to 50 new contacts per month. With that training we anticipate adding 6 new riders per month to the public and private transit systems. Using our current riders average of 9 trips per week, these new riders will bring an additional 216 trips per month.
Description of types of destinations	We will offer training on everything from getting to and from the necessities of grocery shopping and medical appointments to the quality of life enhancing recreation and entertainment. Trip planning will educate and assist riders on how to coordinate all of the different transit options such as Rossmoor Transit, CCCTA, BART, Amtrak, Ace Train, MUNI, etc. which will help them get to their destinations most efficiently. Many elderly and disabled residents know of the recreational and entertainment facilities available to them, but do not understand how to use the bus system that can get them there and home again.

<p>Schedule including expected initiation of service and expected duration of services to be provided</p>	<p>Rossmoor is in the process of reorganizing the Bus Transportation Department, merging it with the Fleet Maintenance Department due to the impending retirement of our Bus Transportation Foreman. The current Bus Transportation Foreman previously performed many of these duties. We anticipate filling the Travel Training position very soon after her retirement, or immediately upon approval of this application for Measure J funding, which ever comes first.</p> <p>If and when Measure J funding expires for this program, Golden Rain will likely be able to continue funding this service through the savings incorporated in the reorganization, subject to GRF Board approval.</p>
<p>Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds</p>	<p>Estimated total cost for this service is \$5,200 monthly - \$62,400 annually</p> <p>This position is not funded in the current Golden Rain Foundation (GRF) operating budget. If this application for Measure J funding is approved it will provide the initial start we need to prove the value of this program to the GRF Board of Directors as well as the residents.</p>
<p>Describe the benefit of the proposed services to the public and/or the public transportation system</p>	<p>This service will add new riders to the transportation systems, as well as educate existing riders to a higher level of understanding on how to use all of the different types of service available to them. This in turn will lessen the customer complaints and frequent calls for information on how to get somewhere "today". This training will help them get where they need to go every day.</p>



<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	
Purpose/Goal of Project	
Project Description: Purpose, type, location	
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	
Project Schedule: Project implementation including milestones, equipment and other types of acquisitions	
Describe the benefit of the proposed project to the general public and/or the public transportation system	
<b>MAP OF SERVICE AREA</b>	
<b>Describe AND attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut creek, and Unincorporated Central Contra Costa County)	The Rossmoor community of Walnut Creek, downtown Walnut Creek, BART, Broadway Plaza, Kaiser/Newell Avenue, Olympic Avenue, John Muir Medical Center, Rossmoor Medical Center, Sunvalley Mall in Concord and Crossroads Mall in Pleasant Hill (see attached "Service Area" map)

# Rossmoor Transit Service Area

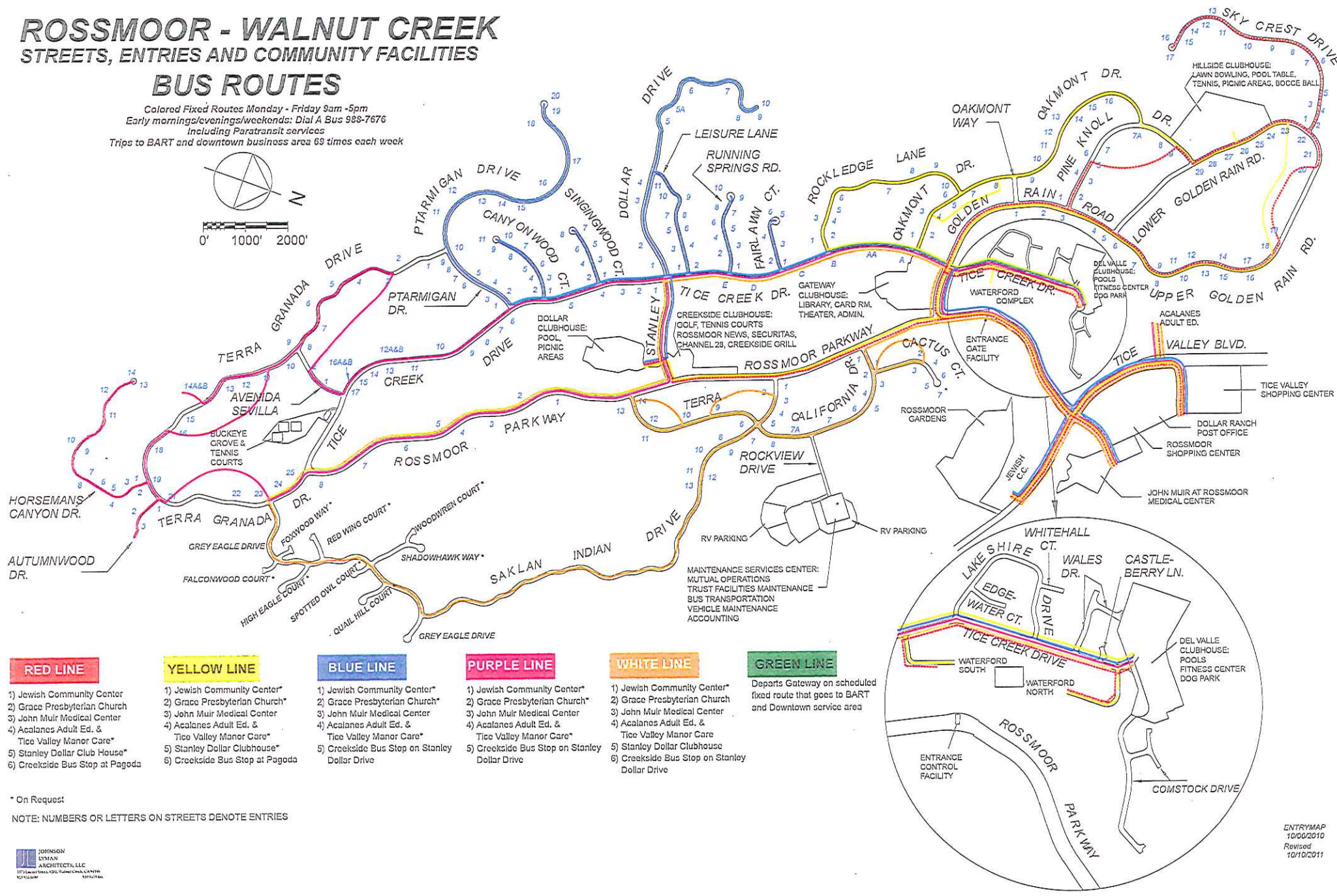
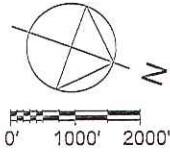


# ROSSMOOR - WALNUT CREEK

## STREETS, ENTRIES AND COMMUNITY FACILITIES

### BUS ROUTES

Colored Fixed Routes Monday - Friday 5am - 5pm  
 Early mornings/evenings/weekends: Dial A Bus 988-7676  
 Including Paratransit services  
 Trips to BART and downtown business area 63 times each week



- RED LINE**
- 1) Jewish Community Center
  - 2) Grace Presbyterian Church
  - 3) John Muir Medical Center
  - 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
  - 5) Stanley Dollar Club House\*
  - 6) Creekside Bus Stop at Pagoda

- YELLOW LINE**
- 1) Jewish Community Center\*
  - 2) Grace Presbyterian Church\*
  - 3) John Muir Medical Center
  - 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
  - 5) Stanley Dollar Clubhouse\*
  - 6) Creekside Bus Stop at Pagoda

- BLUE LINE**
- 1) Jewish Community Center\*
  - 2) Grace Presbyterian Church\*
  - 3) John Muir Medical Center
  - 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
  - 5) Creekside Bus Stop on Stanley Dollar Drive

- PURPLE LINE**
- 1) Jewish Community Center\*
  - 2) Grace Presbyterian Church\*
  - 3) John Muir Medical Center
  - 4) Acalanes Adult Ed. & Tice Valley Manor Care\*
  - 5) Creekside Bus Stop on Stanley Dollar Drive

- WHITE LINE**
- 1) Jewish Community Center\*
  - 2) Grace Presbyterian Church
  - 3) John Muir Medical Center
  - 4) Acalanes Adult Ed. & Tice Valley Manor Care
  - 5) Stanley Dollar Clubhouse
  - 6) Creekside Bus Stop on Stanley Dollar Drive

**GREEN LINE**  
 Departs Gateway on scheduled fixed route that goes to BART and Downtown service area

\* On Request  
 NOTE: NUMBERS OR LETTERS ON STREETS DENOTE ENTRIES





# Rossmoor Bus Transportation

# Yellow Line Monday - Friday

## June 4, 2012

	AM				PM					
Lv. Shop Center/TVP	*9:00	10:18	10:58	11:38	12:30	1:10	2:00	2:40	3:31	4:11
Acalanes Adlt. Ed. (on request)										
Gateway Clubhouse	9:10	10:21	11:01	11:41	12:33	1:13	2:03	2:43	3:34	4:14
Waterford South	9:12	10:23	11:03	11:43	12:35	1:15	2:05	2:45	3:36	4:16
Waterford North	9:14	10:25	11:05	11:45	12:37	1:17	2:07	2:47	3:38	4:18
Del Valle Clubhouse	9:15	10:26	11:06	11:46	12:38	1:18	2:08	2:48	3:39	4:19
Rockledge Ln.	9:17	10:28	11:08	11:48	12:40	1:20	2:10	2:50	3:41	4:21
Oakmont Dr. 4/8	9:20	10:31	11:11	11:51	12:43	1:23	2:13	2:53	3:44	4:24
Oakmont Dr. 16	9:22	10:33	11:13	11:53	12:45	1:25	2:15	2:55	3:46	4:26
Pine Knoll 9	9:24	10:35	11:15	11:55	12:47	1:27	2:17	2:57	3:48	4:28
Hillside Club. (Bus shelter)	9:25	10:36	11:16	11:56	12:48	1:28	2:18	2:58	3:49	4:29
Golden Rain Rd. 23/18	9:27	10:38	11:18	11:58	12:50	1:30	2:20	3:00	3:51	4:31
Golden Rain Rd. 9	9:28	10:39	11:19	11:59	12:51	1:31	2:21	3:01	3:52	4:32
Del Valle (on request)										
Gateway Club.	9:31	10:42	11:22	12:02	12:54	1:34	2:24	3:04	3:55	4:35
Creekside (Dollar on request)	9:34	10:45	11:25	12:05	12:57	1:37	2:27	3:07	3:58	4:38
Grace/JCC (on request)										
Medical Center	9:39	10:50	11:30	12:10	1:02	1:42	2:32	3:12	4:03	4:43
Arr. Shop Center	9:41	10:52	11:32	12:12	1:04	1:44	2:34	3:14	4:05	4:45
										s5:00
										s5:30
										s6:15

For more information on Shuttle and Dial A Bus times please refer to the back of this schedule.

**s Shuttles Leave Shopping Center at Approximately:**  
**Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area





# Rossmoor Bus Transportation

## June 4, 2012

Red Line Monday - Friday

	AM				PM					
Lv. Shop Center /TVP	*9:00	9:54	10:37	11:31	12:15	12:59	2:15	2:59	3:53	4:37
Acalanes Adlt. Ed. (on request)										
Gateway Clubhouse	9:14	9:57	10:40	11:34	12:18	1:02	2:18	3:02	3:56	4:40
Golden Rain Rd. 2	9:16	9:59	10:42	11:36	12:20	1:04	2:20	3:04	3:58	4:42
Golden Rain 19/20	9:19	10:02	10:45	11:39	12:23	1:07	2:23	3:07	4:01	4:45
Skycrest Dr.	9:21	10:04	10:47	11:41	12:25	1:09	2:25	3:09	4:03	4:47
Hillside Club. (street bench)	9:24	10:07	10:50	11:44	12:28	1:12	2:28	3:12	4:06	4:50
Pine Knoll 9/5	9:25	10:08	10:51	11:45	12:29	1:13	2:29	3:13	4:07	4:51
Waterford South	9:29	10:12	10:55	11:49	12:33	1:17	2:33	3:17	4:11	4:55
Waterford North	9:31	10:14	10:58	11:52	12:36	1:20	2:36	3:20	4:14	4:57
Del Valle Club.	9:32	10:15	10:59	11:53	12:37	1:21	2:37	3:21	4:15	4:58
Gateway Club.	9:35	10:18	11:02	11:56	12:40	1:24	2:40	3:24	4:18	5:01
Creekside (Dollar on request)	9:38	10:21	11:05	11:59	12:43	1:27	2:43	3:27	4:21	5:04
Grace Pres/JCC	9:42	10:25	11:09	12:03	12:47	1:31	2:47	3:31	4:25	
Medical Center	9:44	10:27	11:11	12:05	12:49	1:33	2:49	3:33	4:27	5:09
Arr. Shop Center	9:46	10:29	11:13	12:07	12:51	1:35	2:51	3:35	4:29	5:11
										s5:00
						Lunch				s5:30
										s6:15

For more information on Shuttle and Dial A Bus times please refer to the back of this schedule.



**s Shuttles Leave Shopping Center at Approximately:  
Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area



# Rossmoor Bus Transportation

## June 4, 2012

## Purple Line Monday - Friday

		AM			PM				
Lv. Shop Center /TVP	*9:00	9:54	10:41	11:39	12:27	1:48	2:36	3:34	4:22
Acalanes Adlt. Ed.(on request)									
Gateway Clubhouse	9:10	9:57	10:44	11:42	12:30	1:51	2:39	3:37	4:25
Del Valle Clubhouse	9:12	9:59	10:46	11:44	12:32	1:53	2:41	3:39	4:27
Dollar(request inside)/Creekside	9:15	10:02	10:49	11:47	12:35	1:56	2:44	3:42	4:30
Rossmoor Pkwy 2	9:16	10:03	10:50	11:48	12:36	1:57	2:45	3:43	4:31
Terra Granada 23/pump	9:18	10:05	10:52	11:50	12:38	1:59	2:47	3:45	4:33
Autumnwood	9:19	10:06	10:53	11:51	12:39	2:00	2:48	3:46	4:34
Horseman's Canyon	9:21	10:08	10:55	11:53	12:41	2:02	2:50	3:48	4:36
Terra Granada 16/11	9:24	10:11	10:58	11:56	12:44	2:05	2:53	3:51	4:39
Terra Granada 14	9:26	10:13	11:00	11:58	12:46	2:07	2:55	3:53	4:41
Terra Granada 3/2	9:29	10:16	11:03	12:01	12:49	2:10	2:58	3:56	4:44
Avenida Sevilla	9:30	10:17	11:04	12:02	12:50	2:11	2:59	3:57	4:45
Tice Creek 17	9:31	10:18	11:05	12:03	12:51	2:12	3:00	3:58	4:46
Dollar(inside)/Creekside Club.	9:37	10:24	11:11	12:09	12:57	2:18	3:06	4:04	4:52
Del Valle (on request)									
Gateway Clubhouse	9:42	10:29	11:16	12:14	1:02	2:23	3:11	4:09	4:57
Grace/JCC (on request)									
Medical Center	9:45	10:32	11:19	12:17	1:05	2:26	3:14	4:12	5:00
Arr. Shop Center	9:47	10:34	11:21	12:19	1:07	2:28	3:16	4:14	5:02
									s5:00
					Lunch				s5:30
									s6:15

For more information on shuttles times and Dial a bus please refer to the backside of this schedule.



**s Shuttles Leave Shopping Center at Approximately:**

**Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area





# Rossmoor Transportation

## June 4, 2012

## Blue Line Monday - Friday

	AM			PM					
Lv. Shop Center/TVP	*9:00	10:00	10:47	11:45	12:32	1:48	2:35	3:33	4:20
Acalanes Adlt. Ed.(on request)									
Gateway Clubhouse	9:16	10:03	10:50	11:48	12:35	1:51	2:38	3:36	4:23
Del Valle Clubhouse	9:18	10:05	10:52	11:50	12:37	1:53	2:40	3:38	4:25
Fairlawn Ct.	9:21	10:08	10:55	11:53	12:40	1:56	2:43	3:41	4:28
Running Springs Rd.	9:23	10:10	10:57	11:55	12:42	1:58	2:45	3:43	4:30
Stanley Dollar Dr.(opposite E1)	9:25	10:12	10:59	11:57	12:44	2:00	2:47	3:45	4:32
Leisure Lane	9:30	10:17	11:04	12:02	12:49	2:05	2:52	3:50	4:37
Singingwood Ct.	9:32	10:19	11:06	12:04	12:51	2:07	2:54	3:52	4:39
Canyonwood Ct.	9:35	10:22	11:09	12:07	12:54	2:10	2:57	3:55	4:42
Ptarmigan	9:37	10:24	11:11	12:09	12:56	2:12	2:59	3:57	4:44
Dollar <sup>(inside)</sup> /Creekside Club.	9:43	10:30	11:17	12:15	1:02	2:18	3:05	4:03	4:50
Del Valle (on request)									
Gateway Clubhouse	9:48	10:35	11:22	12:20	1:07	2:23	3:10	4:08	4:55
Grace/JCC (on request)									
Medical Center	9:51	10:38	11:25	12:23	1:10	2:26	3:13	4:11	4:58
Arr. Shop Center	9:53	10:40	11:27	12:25	1:12	2:28	3:15	4:13	5:00
									s5:00
					Lunch				s5:30
									s6:15

For more information on Shuttles times and Dial A Bus please refer to the back of this schedule.

**s Shuttles Leave Shopping Center at Approximately:**

**Monday - Friday**

9:00 AM to Gateway Clubhouse

5:00 PM

5:30 PM

6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area



# Rossmoor Bus Transportation

June 4, 2012

White Line Monday - Friday

	AM				PM				
Lv. Shop Center /TVP	*9:00	10:00	10:45	11:40	12:25	1:45	2:31	3:27	4:12
Acalanes Adlt. Ed.		10:02	10:47	11:42	12:27	1:47	2:33	3:29	4:14
Gateway Clubhouse	9:20	10:05	10:50	11:45	12:30	1:50	2:36	3:32	4:17
Cactus Ct.	9:22	10:07	10:52	11:47	12:32	1:52	2:38	3:34	4:19
Saklan Ind. 2/Terra Cal 9	9:26	10:11	10:56	11:51	12:36	1:56	2:42	3:38	4:23
Terra California Dr. 14/10	9:28	10:13	10:58	11:53	12:38	1:58	2:44	3:40	4:25
Saklan Indian Dr. 13	9:31	10:16	11:01	11:56	12:41	2:01	2:47	3:43	4:28
Grey Eagle Dr.	9:34	10:19	11:04	11:59	12:44	2:04	2:50	3:46	4:31
Rossmoor Pkwy 8	9:36	10:21	11:06	12:01	12:46	2:06	2:52	3:48	4:33
Rossmoor Pkwy 1 (inside)	9:37	10:22	11:07	12:02	12:47	2:07	2:53	3:49	4:34
Creekside Clubhouse	9:39	10:24	11:09	12:04	12:49	2:09	2:55	3:51	4:36
Dollar Clubhouse (inside on request)									
Tice Creek Dr. C	9:42	10:27	11:12	12:07	12:52	2:12	2:58	3:54	4:39
Del Valle Clubhouse	9:45	10:30	11:15	12:10	12:55	2:15	3:01	3:57	4:42
Gateway Clubhouse	9:48	10:33	11:18	12:13	12:58	2:18	3:04	4:00	4:45
Acalanes Adlt. Ed. (on request)									
Grace/JCC (on request)									
Medical Center	9:51	10:36	11:21	12:16	1:01	2:21	3:07	4:03	4:48
Arr. Shop Center	9:53	10:38	11:23	12:18	1:03	2:23	3:09	4:05	4:50
									s5:00
					Lunch				s5:30
									s6:15

For more information on Shuttle and Dial A Bus times please refer to the back of this schedule.



**s Shuttles Leave Shopping Center at Approximately:  
Monday - Friday**

9:00 AM to Gateway Clubhouse  
5:00 PM  
5:30 PM  
6:15 PM

No call necessary for shuttles - All shuttles stop at Gateway Clubhouse

**Saturday/Sunday Dial A Bus**

8:45 AM - 9:30 PM

**Mon - Fri Dial A Bus**

6:00 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

**Bus Info Call: 988-7670**

Dial A Bus - one hour advance notice - includes  
scheduled trips to downtown service area



# Rossmoor Bus Transportation

Green Line Monday - Friday

June 4, 2012

## Walnut Creek Route

	AM		PM		
Gateway Clubhouse	9:50	11:00	1:10	3:40	4:45
Bart	10:00	11:10	1:20	3:50	4:55
*Target	10:03	11:13	1:23	3:53	4:58
Locust/Lesher RCA	10:06	11:16	1:26	3:56	5:01
Mt. Diablo	10:08	11:18	1:28	3:58	5:03
Broadway Plaza	10:12	11:22	1:32	4:02	5:07
Botelho/Locust	10:15	11:25	1:35	4:05	5:10
Kaiser/Newell	10:17	11:27	1:37	4:07	5:12
*Whole Foods	10:19	11:29	1:39	4:09	5:14
Trader Joe's	10:22	11:32	1:42	4:12	5:17
*Genova Deli	10:25	11:35	1:45	4:15	5:20
Gateway Clubhouse	10:32	11:42	1:52	4:22	5:27

Rossmoor resident ID's required

This bus will stop at all public bus stops on it's path. An astrick \* shows that the bus stop is not a public bus stop. Ask driver for more info.

### s Shuttles Leave Shopping Center at Approximately:

#### Monday - Friday

9:00 AM to Gateway Clubhouse  
 5:00 PM  
 5:30 PM  
 6:15 PM

No call necessary for shuttles - All Shuttles stop at Gateway Bus Shelter

#### Saturday/Sunday Dial A Bus

8:45 AM - 9:30 PM

**Bus Info Call: 988-7670**

#### Mon - Fri Dial A Bus

6:10 - 9:00 AM requested trips to arrive downtown at 6:15, 7:00, 8:00 and 9:00 am

6:00 - 10:00 PM requested trips to arrive downtown at 7:00, 8:30 and 9:45 pm

**Dial -A-Bus: 988-7676**

Dial A Bus - one hour advance notice - includes scheduled trips to downtown service area



**County Connections Bus Times****To/From Kaiser WC and Trader Joe's***(most efficient for transfers at BART station)***Effective: June 4, 2012****Rossmoor to Kaiser****Monday - Friday**

Lv. Rossmoor on CCCTA Bus # 1	6:33	7:33	10:33	1:33	3:33	5:33
Arrive Walnut Creek BART	6:50	7:50	10:50	1:50	3:50	5:50
Lv. BART on CCCTA Bus # 21	7:00	8:00				
Lv. BART on CCCTA Bus # 2			11:10	2:10	4:01	6:10
Arrive Walnut Creek Kaiser	7:08	8:08	10:17	2:17	4:09	6:17

**Kaiser to Rossmoor****Monday - Friday**

Lv. Trader Joe's on CCCTA Bus # 21	7:30	8:30	9:30	10:30				
Lv. Trader Joe's on CCCTA Bus # 2					11:32	1:02	2:32	6:32
Arrive Walnut Creek BART	7:50	8:50	9:50	10:50	11:42	1:12	2:42	6:42
Lv. BART on CCCTA Bus # 1	7:55	8:55	9:55	10:55	10:55	1:55	2:55	6:55
Arrive Rossmoor Shopping Center	8:15	9:15	10:15	11:15	11:15	2:15	3:15	7:15

**Consult CCCTA bus schedules for additional times and routes.****For Bus Information Call 988-7670. For Dial-A-Bus Call 988-7676.****Bus #4 "The Free Bus" BART to Broadway Plaza via Locust and Main Street every 15 minutes**



## How to use the Rossmoor Bus Service

The Rossmoor bus service operates 7 days a week, 365 days each year - 6:00 am through 10:00 pm weekdays and 8:45 am - 9:30 pm on weekends. On Holidays, our service will vary, depending on the type service needed.

Weekdays fixed route service (Hours approximately 9 am - 5 pm), Color coded buses travel in a "loop" style route. They drive the same loop all day. You can follow the path of the bus on the schedule by starting at the top left side of the page and working down. Inside the Rossmoor valley, the buses will stop anywhere it is legal and safe. (*They will not stop for anyone flagging down the bus from the opposite side of the street or entry - this would encourage riders to run out and try to stop the bus - and we don't do that.*) The Green Line is the only fixed route bus that travels to downtown Walnut Creek, departing Gateway, at 9:50, 11:00 am and 1:10, 3:40 and 4:45 pm. This is a fixed route that always goes to BART first. See attached schedule for major drop off/pick up points.

Dial A Bus operates in the early morning, evenings and weekends, we operate our Dial A Bus (DAB) service when the ridership is lower. For the DAB service, **988-7676**, you need to call at least one hour in advance. DAB service always offers trips to our "downtown service area" which is the area between BART and Kaiser/Newell. This covers most of the shopping, restaurants, bookstores, etc. For BART pick-ups, be sure to tell the driver what time your train arrives.

Paratransit service has the same hours as all other services. Weekdays, a driver is scheduled for this specific service. Residents that qualify are unable to use the regular service (typically, wheelchairs and heavy walkers). The Paratransit service will transport riders with memory loss to the nearby respite centers. Paratransit rides are combined with regular riders on the Green Line and on Dial A Bus.

The public bus, County Connection (CCCTA) #1, on weekdays, departs our Safeway shopping center 33 minutes past every hour - starting at 6:33 am and ending at 6:33 pm. It goes directly to BART (12 minutes). From BART, the #1 bus goes to John Muir Hospital and Kaiser Park Shadelands. On weekends, the CCCTA # 301 bus offers service to and from BART and other locations. See schedules.



From BART, you can, also, catch the "Free Shuttle #4 to go Broadway Plaza via Locust and Main St. It departs every 15 minutes. To get to Trader Joe's and downtown Kaiser, catch the # 2 or # 21 buses at BART. Convenient times are on the back of the Green Line schedule.

Seniors 65 years and older can get a "punch card" at CVS Drug store for \$15 and you get 20 rides (a good discount!) on the CCCTA's buses.

Rossmoor's bus service also offers shopping trips to Sunvalley Mall and Crossroads Shopping Center. Check the Gateway Bus shelter and your bus driver for a flier on what's coming up. Gateway shelter is the location where we keep schedules and fliers for all of our services.

When you are new, the drivers will ask for your Rossmoor ID. Rossmoor buses are for the convenience of riders with Rossmoor identification only.

Once you try our system out, you'll see how easy it is to use. Our purpose is to help residents maintain their independence, and have a good time!

If you have any questions or concerns, please give me a call.

Sincerely,



Gretchen Hansen  
Rossmoor Bus Transportation  
800 Rockview Dr.  
988-7670  
ghansen@rossmoor.com

4/30/12



# Advisory Council on Aging

400 Ellinwood Way ♦ Pleasant Hill, CA 94523 ♦ (925) 602-4172 ♦ Fax (925) 602-4178

November 15, 2011

Jeffrey Matheson  
Director of Resident Services  
The Golden Rain Foundation / Rossmoor  
800 Rockview Dr.  
Walnut Creek, CA 94595

Dear Jeffrey Matheson:

This letter is to express our sincere appreciation and thanks for the outstanding help by your staff along with the use of your excellent Gateway Clubhouse / Fireside Room on 10/26/11 to host:



The Senior Mobility Action Council (SMAC) Presents:

**GETTING AROUND**  
SENIOR TRANSPORTATION TODAY AND TOMORROW

Senior Mobility Action Council  
Contra Costa Advisory Council on Aging  
Transportation Work Group

Over 200 seniors, senior Leaders, families and senior advocates packed the meeting room for a morning of information-education on the hot topic of older drivers in Contra Costa County.

Tracy Laughlin was most helpful and cooperative, as were James, Ryan and the entire Custodial Department who did the set up, clean up, audio visual, microphones and were involved with hanging our large Getting Around banner. We did have an unusual setup and your staff handled it well and gave suggestions as we were setting up the actual layout. They were flexible and able to handle our requests. It was obvious that members of your staff are professionals and we enjoyed working with them. Their dedication and interest in their job was obvious as well as the fact that they also did enjoy their work. Thanks to your staff---they were super!

Gretchen Hansen, a long term member of our Senior Mobility Action Council (SMAC) was excellent to work with and served as our liaison with Rossmoor. The Golden Rain Foundation along with the Rossmoor community deserves recognition of excellence for offering SMAC the use of their facilities in such a beautiful spot for this County-wide community outreach program.

Sincerely,

Tighe Boyle  
Co-Chair – SMAC  
Community Mobility Manager  
Silver Ride-San Francisco

Earle G. Ormiston  
Co-Chair-SMAC  
Chair – Transportation Work Group  
Advisory Council On Aging

cc: Gretchen Hansen





# GETTING AROUND

## Senior Transportation Today and Tomorrow

### What

Discussion of older driver issues & transportation options that are available for the non-drivers.

The discussion will be held by experienced professionals from: the CHP, DMV, Medical Field, and Senior Transportation providers.

Audience will have periods for questions after the panel discussions.



### When

Wednesday, October 26, 2011 □ 8:30 am to Noon  
*Check-in: starts @ 8:30 am • Summit: 9:00 am - noon*

### Where

Gateway Clubhouse (Fireside Room) in Rossmoor  
1001 Golden Rain Rd., Walnut Creek, CA 94595

### Who Should Attend

Older drivers, seniors seeking alternatives to driving, their families, relatives and friends from all over Contra Costa County.

*A light breakfast will be available starting @ 8:30 am*

**Pre-Registration Required - Seating Is Limited - Call Early  
(925) 602-4172**

*Directions will be provided upon Pre-Registration  
(Transportation may be available)*



**GETTING AROUND**  
SENIOR TRANSPORTATION TODAY AND TOMORROW

Rossmoor – Walnut Creek, Wed – Oct 26, 2011  
Gateway Clubhouse /Fireside Room, 8:30AM – 12:00 Noon

**- FACILITATOR / SPEAKER AGENDA -**

8:30 AM

Registration / Light Breakfast

\*Music will be provided by Julio Lacayo [8:30AM – 8:50AM]

\*\*Please fill out Mobility Survey and place in SURVEY boxes provided

9:00 AM

Welcome: John Cottrell – Director, Area Agency on Aging – CC County

Paul Branson-MC, Community Mobility Manager, Marin C. Transit – Overview/Housekeeping

Film Presentation: “*Taking Charge*” – DMV/CHP Film on Older Drivers-Part I

PANEL #1 Moderator, Sandy Warren-Executive Director, MOW of SOS

Sandy Introduces Panelists:

- CHP-Kent Milton-Retired Commander CHP-Sacramento
- DMV-Rosemary Robles-Senior Ombudsman-Oakland
- OCCUPATIONAL THERAPIST-Steve Molinari-John Muir Health-Walnut Creek

Sandy Reviews Discussion Process:

1. Each Panelist - Opening Remarks-7-10 Min
2. Informal Panel Discussion – 10-15 Min
3. Questions from Audience - 10-15 Min

DOOR PRIZE DRAWING #1: Sandy Warren

COFFEE BREAK: 15 Min

Film Presentation: “*Taking Charge*” – DMV/CHP Film on Older Drivers-Part II

PANEL #2 Moderator, Tighe Boyle, Mobility Manager SilverRide, San Francisco

Tighe Introduces Panelists:

- Lafayette Senior Van—Mary Bruns-Program Manager
- Caring Hands-John Muir Health –Linda Groobin-Program Manager
- Tri Delta Transportation – Heidi Branson – Marketing Manager
- Senior Helpline Services – Elaine Welch – Executive Director

Tighe Reviews Discussion Process

1. Each Panelist - Opening Remarks 5-7 Min
2. Informal Panel Discussion -----10 Min
3. Question from Audience -----10 Min

Recap of Mobility Survey: Tighe Boyle (Brief)

Recap of Day: Paul Branson (Brief)

Door Prize Drawing: #2: Sandy Warren

12 Noon – Workshop Closes

Note: Bag Lunches available for those people who Pre-Registered

Be sure to encourage all to visit the *Transportation Resource Table* in the Lobby!

THANK **YOU** FOR COMING!



## Senior Clipper Card is Back!

BART representatives will be in the Sierra Room at Del Valle Clubhouse on February 28th from 10:00 am - 2:00 pm. Get the application in advance (to streamline the procedure) at the Administration Office, Redwood Room or the bus shelter at Gateway or check with your bus driver. Because of limited parking at DVCH – take the bus!

Most frequently asked questions:

### 1. What about my current Senior BART ticket?

You may use it indefinitely, it will not expire. You can apply for a refund, with a resident agent, at any BART station. You cannot add any money to it or buy a new one. You cannot transfer any money from the green card to the new Clipper Card. These are two different systems.

### 2. Where can I add money to my Senior Clipper Card?

You can add money at any BART station machine, online or at a variety of retail stores listed on their website. Debit, credit or cash at any of the machines. Online, [custserv@clippercard.com](mailto:custserv@clippercard.com) debit or credit only. Online also offers "auto fill" where money is added automatically - like Fast Track - when funds go below \$10.00. You can also add to your card by phone - 877-878-8883 (value available in 3-5 days).

### 3. Can the new card be demagnetized?

Unlike the old card, the new Clipper Card cannot be demagnetized. If you lose your Clipper Card, contact Clipper customer service at 877-878-8883. Cards are issued to individuals and if you lose your card it needs to be canceled and a new one issued. Register your card with Clipper and for a small fee they will replace the lost card and transfer the funds to a new card.

### 4. Where else can I use the Clipper Card?

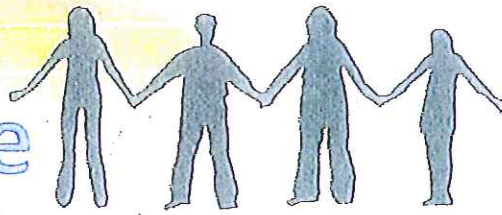
Besides BART, Senior Clipper Card can also be used for BART parking (register at <https://ezrider.bart.gov> for more information and to sign up) Caltrain, SF cable cars, Muni, Golden Gate Ferry.

Clipper Customer Service: 877-878-8883 or  
[custserv@clippercard.com](mailto:custserv@clippercard.com)

BART Customer Service: 510-464-7134



East Bay  
**Senior  
 Resource  
 Expo**



Connecting Families With A  
 Community of People That Care...



Friday, March 23, 2012  
 10:00 am - 6:00 pm



*Age of Champions*



Crowne Plaza  
 Hotel  
 45 John Glenn Dr.  
 Concord

For families, seniors and adult children!

Visit exhibitors who provide products and services to make  
 life better in the later years.

Visit booths & exhibitors  
 providing services for seniors!

Exciting New Additions This Year!

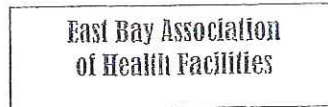
- Craft Fair
- Fashion Show
- Antique Appraiser
- Movie Screening of "Age of Champions"

Don't miss out!

SPONSORED BY:



For more information,  
 contact the Concord Chamber at  
 (925)685-1181 or  
[www.concordchamber.com](http://www.concordchamber.com)







East Bay - Senior Resource Expo

Friday, March 23, 2012

Take the Rossmoor Bus - Limited seating – first come, first served.

We will need your name, entry, street and phone number.

You will be scheduling a trip to and from the event at the  
Concord Crowne Plaza Hotel

(If you miss your scheduled ride, you will be responsible for your trip home.)

Arrival & Departure times: 9:45 am – 11:45 am – 1:45 pm – 3:45 pm

Rides are scheduled to and from your entry.

To reserve your seat - Call Gretchen at 988-7670

Thursday, March 22nd (the day before) 8 am – 12 pm

*Just like the shopping trips!*

## Enhanced Rossmoor Transportation Task Force Meeting

September 9, 2011 at 1:30 P.M.

Supervisor Uilkema's Lafayette Office

3338 Mt. Diablo Blvd., Lafayette Phone: 646-6067

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### AGENDA

- Rossmoor's new green bus route in Walnut Creek
  - Enhancement possibilities of the Green Route
  - What does Rossmoor need/ want?
  - Operating Assistance
  - What does everyone need/want?
  - How can CCCTA and the City of Walnut Creek factor into assistance/involvement?
  - Are there resources?
  - Grants available
  - Other ideas
- 

### ATTENDEES

Rossmoor: Jeff Matheson, Transportation Director - [JMatheson@rossmoor.com](mailto:JMatheson@rossmoor.com)

Gretchen Hansen, Transportation Training – (per Jeff Matheson)

CCCTA, Operations & Scheduling: Anne Muzzini - [muzzini@cccta.org](mailto:muzzini@cccta.org)

City of Walnut Creek: Robert Simmons, Mayor pro tem - [robertsimmons@astound.net](mailto:robertsimmons@astound.net)

Jeremy Lochirco (per Robert Simmons)

Contra Costa County: Supervisor Gayle Uilkema, Liaison Carol Yates



## Bus forewoman wants residents to come ride the buses with her

### Travel training on County Connection is Feb. 27

Do you feel uncomfortable with the thought of taking the County Connection to doctor's appointments, or shopping, among other things?

If the answer is "yes," Gretchen Hansen, Rossmoor bus forewoman, can help.

Periodically, she invites residents to go along with her on the bus. Passengers see where the local bus stops are and receive instruction on the ins and outs of public transportation.

The next travel training trip will be Wednesday, Feb. 27. Meet Hansen at the bus stop in the Rossmoor Shopping

Center. The County Connection bus leaves at 9:22 a.m. and 12:02 p.m. Riders are encouraged to take a Rossmoor bus to the shopping center.

Seating is limited. Call bus transportation at 988-7670 to make a reservation.

Those who are uncomfortable at the prospect of riding a Rossmoor bus may receive individual help. Call bus transportation for an appointment.

County Connection staff will be in the lobby of the Gateway Clubhouse on Friday, Feb. 15, from 10 a.m. to noon

to sell Regional Transit Cards and punch cards.

The regional cards, which are \$3 and good for three years, allow riders to travel for free on buses in this region from 10 a.m. to 2 p.m.

Punch cards offer a senior discount on rides during the other hours. The cards are \$13 for 20 rides, which is 65 cents a ride versus the regular senior fare of 85 cents. Using the cards eliminates the need for exact change, which is required.

For information, contact Hansen at 988-7670.

## Travel training offered on county bus

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Periodically, she invites residents to go along with her on the bus. Passengers see where the local bus stops are and receive instruction on the ins and outs of public transportation.

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For information, contact Hansen at 988-7670.

## Café opens again on Saturday Wednesday dinners resume April 2

Café Mocha will open again on Saturday beginning April 5, and will serve Wednesday dinners again beginning April 2. Extended hours will begin next week. Wine and beer will be available soon.

## Reserve now for County Connection travel training

Gretchen Hansen, Rossmoor bus forewoman, invites you to ride along with her on a County Connection bus. During the ride, she'll talk about the ins and outs of riding public transportation.

The bus will stop at downtown locations and travel down Ygnacio Valley Road to John Muir Medical Center and Kaiser Park Shadelands, among other destinations.

The next travel training will be Tuesday, April 15. The bus will depart the Rossmoor Shopping Center bus stop at 9:22 a.m. and 12:02 p.m. Reservations are required and seating is limited. Call the transportation office at 988-7670.

Residents are encouraged to take a Rossmoor bus to the shopping center. Those who are uncomfortable at the prospect of riding a Rossmoor bus or who don't understand the schedules may receive individual help. Call bus transportation for an appointment.

Regional Transportation Cards will be available from the Contra Costa Transportation Authority on Friday, May 16, from 10 a.m. to noon in the Fireside Room lobby at Gateway.

The cards are \$3 and good for three years. They allow seniors to ride public buses at no charge daily between 10 a.m. and 2 p.m.



News photo by Mike DiCarlo

## Residents evaluate electric cars

A resident checks out one of the vehicles in a special study being conducted at Hillside Clubhouse by a team from UC Berkeley and Nissan. The researchers wanted to know how residents felt about various aspects of driving electric vehicles, from size and speed range to how much charging time is acceptable, to how likely residents would be to choose an electric car over a gas-powered one. This is a follow-up to a November visit and the second part of a transportation study being conducted under the auspices of the UC Berkeley Institute of Transportation Studies.



# Bus travel training to be offered on Jan. 29

Rossmoor Bus Transportation will hold its first travel training on the County Connection (CCCTA) bus on Tuesday, Jan. 29, at 9:22 a.m. and 12:02 p.m. Seating is limited on the bus.

Residents interested in learning how to ride the County Connection buses and make connections need to call the Rossmoor Transportation Office at 988-7670 to sign up for Travel Training.

Residents who are not comfortable going out and getting on a Rossmoor bus or don't understand the schedules, call 988 7670 and the bus staff can set up a personal, inside Rossmoor training.

The CCCTA will be in Rossmoor on Friday, Feb. 8, from 10 a.m. until noon in the lobby of Gateway Clubhouse to take applications for the RTC cards. The cards are \$3 and good for three years. They allow seniors to ride the public buses at no charge, daily, between the hours of 10 a.m. and 2 p.m. With gasoline at over \$3 a gallon, this is a terrific deal.

# Sign up for bus travel training

The next travel training sessions is scheduled for Tuesday, Sept. 11. Trips leave the County Connection bus stop in the Rossmoor Shopping Center at 9:22 a.m. and 12:02 p.m.

Rossmoor Bus Forewoman Gretchen Hansen goes along on the ride and talks about the ins and outs of public transportation.

Interested riders need to call the Transportation Office at 988-7670 to sign up.

Those who are uncomfortable going out and getting on a Rossmoor bus or who don't

understand the schedules should call 988-7670 to set up a personal, inside Rossmoor training session.

The Contra Costa Transportation Authority will be in Rossmoor on Friday, Aug. 17, to sell bus cards that allow seniors to ride public buses daily at no charge between the hours of 10 a.m. and 2 p.m.

The Regional Transportation Cards are \$3 and good for three years. Cards will be sold from 10 a.m. to noon in the lobby of the Fireside Room at the Gateway Clubhouse.

# More travel training or bus offered

Residents who want some tips about riding the County Connection bus so it's less daunting might consider taking one of Transportation Forewoman Gretchen Hansen's travel training sessions.

The next training is offered Tuesday, Sept. 25, and Thursday, Oct. 11. Residents meet Hansen at the County Connection bus stop in the Rossmoor Shopping Center. The bus departs at 9:22 a.m. and 12:02 p.m. Residents are encouraged to take a Rossmoor bus to the shopping center.

While the bus continues along its route, Hansen offers commentary on the ins and outs of riding public transportation.

Reservations are required and seating is limited. Call 988-7670.

# Bus cards to be given out Friday

The Contra Costa County Transit Authority will be in Rossmoor on Friday, Feb. 15, from 10 a.m. until noon in the lobby of Gateway Clubhouse to take applications for RTC cards. The cards cost \$3 and are good for three years. They allow seniors to ride the public buses at no charge, daily, between the hours of 10 a.m. and 2 p.m.

# Residents can learn how to ride the bus

The Thursday, Oct. 26, bus travel training session with Rossmoor bus forewoman Gretchen Hansen is full. The next session is scheduled for Tuesday, Nov. 14.

Trips leave the County Connection bus stop in the Rossmoor Shopping Center at 9:22 a.m. and 12:02 p.m. Seating is limited. Interested riders need to sign up ahead of time. Call the transportation office at 988-7670.

Those who are not comfortable going out  
*2055 Swoback Ave. E. S. in Ft. York*

and getting on a Rossmoor bus or don't understand the schedules may also call the transportation office to set up a personal, inside Rossmoor, training session.

The county transit authority will sell senior bus passes on Friday, Nov. 17, from 10 a.m. to noon in the lobby of the Fireside Clubhouse. The cards are \$3 and good for three years. The passes allow seniors to ride public buses at no charge, daily, between the hours of 10 a.m. and 2 p.m.

# Bus cards will be given out Feb. 15

The Contra Costa County Transit Authority (County Connection) will be in Rossmoor on Friday, Feb. 15, from 10 a.m. until noon in the lobby of Gateway Clubhouse to take applications for RTC cards. The cards cost \$3 and are good for three years. They allow seniors to ride the public buses at no charge, daily, between the hours of 10 a.m. and 2 p.m. With gasoline at over \$3 a gallon, this is a terrific deal.

*Feb 15, 08 9:30*

6 Rossmoor News - FEBRUARY 13, 2008



# ROSSMOOR

WALNUT CREEK

*Rossmoor News*

*10/17/07*

## Research on safe driving, transit training conducted

Over the past two years, researchers at UC Berkeley with the Innovative Mobility Research Group have conducted several studies on safe auto and transit use for older travelers at Rossmoor.

These studies include projects funded by major auto companies that explore elderly driving behavior through focus groups and vehicle clinics that specifically address issues related to driving impediments and safety concerns. Based on

*Continued on page 8*

## UC Berkeley, Rossmoor partner for research

*Continued from page 1*

the findings of exploratory analysis, recommendations were made for potential vehicle design solutions.

In addition, these researchers have also applied principles of social learning and marketing to develop and evaluate specific interventions that introduce and transition the older travelers to public transit use. In one study, a transit education video was developed for Rossmoor residents and its effects were assessed through surveys administered to residents before and after viewing the video.

In another study, researchers evaluated the effectiveness of Rossmoor's transit training program on participants' future transit use. The results of both these studies will be used to make recommendations on transit education policies and programs for older travelers both in California and in the nation.

Rossmoor was selected as a research partner because of its diverse resident population and because residents have been very responsive and willing to participate in both auto and transit studies. Researchers are gearing up for another auto company sponsored project that is scheduled to begin in November 2007. Additional information will be in the Rossmoor News in late October.

*Managed by Golden Rain Foundation*

800 Rockview Drive • P.O. Box 2070 • Walnut Creek, CA 94595-0987  
(925) 988-7700 • Fax (925) 988-7699 • [www.rossmoor.com](http://www.rossmoor.com)



Mary ~~XXXXXXXXXX~~

May 10, 2011

~~XXXXXXXXXX~~ Running Springs ~~XXXXXX~~

~~XXXXXXXXXX~~

Instructions going to Alta Bates Hospital, 2450 Ashby Ave. Berkeley  
Phone: 510-204-4444 - and home.

1 - Call Dial A Bus (DAB) to go to BART - 988-7676 - one hour in advance.

On Sundays our bus goes to BART at: 9:30 am, 11:30 am,  
1:30 pm, 3:30 pm, 5:00pm  
7:00 pm and 9:00 pm.

2 - Get Senior BART ticket at Longs today. Call DAB to get there.

3 - At Walnut Creek station, catch the BART train that says San Francisco Airport. Get off BART at the ROCKRIDGE station. It will be the first stop after Orinda. Cabs will be lined up there. You will be about 1/4<sup>th</sup> of a mile from Alta Bates Hospital.

4 - Get information about the free shuttle from BART to the hospital. This shuttle only operates Monday - Friday.

5 - Reverse these instructions to get home. The train to catch will be going, eastbound, toward PITTSBURG/BAY POINT. Call DAB from the hospital to request a ride from Walnut Creek BART to your home.

December 9, 2011

Floyd and Billie Jo ~~XXXXXXXXXX~~  
~~XXXXXXXXXX~~ Leisure Lane ~~XXXXXXXXXX~~

Dear Floyd and Billie Jo,

Going to Amtrak in Martinez on Sunday, December 25th

After doing some research, I've found out that the public bus (CCCTA #1) is not operating on Christmas Day. So, you would need to contact a shuttle service to get to the Amtrak station in Martinez. I called a couple that I recommend for the airport service and they don't transport to Amtrak. I called Yellow Cab 933-1234 – and they will transport 2 people from Rossmoor for \$35.00. Amtrak recommends you arrive at least one hour before departure. I'm sending the train schedules for your convenience.

*The Rossmoor bus service doesn't go to Amtrak, only to Walnut Creek BART and downtown Walnut Creek. We offer service every day – even Christmas!*

Coming home from Amtrak on Tuesday, December 27<sup>th</sup>

This timing would depend on the time you left Fresno. The first train leaves at 12:05 pm and arrives in Martinez at 3:16 pm. There is a public bus # 98X that leaves the Martinez station – I've included the 98X schedule. It's really efficient and even gets on the freeway to go to Walnut Creek BART. From there you can take the #1 bus to the Rossmoor shopping center or the Rossmoor bus from BART. The Rossmoor Bus is at the BART station 11 times a day on weekdays and 7 times a day on weekends. Or, you might choose to take a cab home from BART.

If you have any questions, please give me a call - and I hope this has been useful information.

Have a wonderful trip,



### Martinez Amtrak Station on Sunday, December 25, 2011

This train is departing Martinez and arriving in Fresno

<u>Depart</u>	<u>Arrive</u>	<u>Connection</u>	<u>Duration</u>	<u>Train (Bus) #</u>
Sun 8:19 am	Sun 11:31 am	Direct	3 hr, 12 min	712
Sun 10:54 am	Sun 2:06 pm	Direct	3 hr, 12 min	714
Sun 2:04 pm	Sun 5:16 pm	Direct	3 hr, 12 min	716
Sun 6:39 pm	Sun 9:51 pm	Direct	3 hr, 12 min	718

### Fresno Amtrak Station on Tuesday, December 27, 2011


This train is departing Fresno and arriving in Martinez

<u>Depart</u>	<u>Arrive</u>	<u>Connection</u>	<u>Duration</u>	<u>Train (Bus) #</u>
Tue 12:05 pm	Tue 3:16 pm	Direct	3 hr, 11 min	713
Tue 3:20 pm	Tue 6:25 pm	Direct	3 hr, 05 min	715
Tue 5:45 pm	Tue 8:53 pm	Direct	3 hr, 08 min	717

# TRANSPAC

Transportation Partnership and Cooperation  
 2300 Contra Costa Blvd., Suite 360  
 Pleasant Hill, CA 94523  
 (925) 969-0841

**APPLICATION  
 PILOT CALL FOR PROJECTS  
 TRANSPAC MEASURE J LINE 20A FUNDS  
 ADDITIONAL TRANSPORTATION  
 SERVICES FOR  
 SENIORS AND PEOPLE WITH**

<b>APPLICANT INFORMATION</b>		
Name of Agency	Rehabilitation Services of Northern California	
Primary Contact Name	Debbie Toth, CEO	
Street Address	490 Golf Club Rd	
City, State, Zip	Pleasant Hill CA 94523	
Fax 925.682.6375	Phone 925.682.6330 X133	Email Address dtoth@rsnc-centers.org
<b>SIGNATURE</b>		
I certify that the information contained in this application is true and complete to the best of my knowledge.		
Signature of Agency Executive Officer		Date <span style="margin-left: 20px;">05/25/12</span>
<b>DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY</b>		
Service area boundaries	Paratransit door-through-door services are provided in Central Contra Costa County, predominantly in Concord, Pleasant Hill, Martinez, and Walnut Creek.	
Days and hours of operation	The services are provided Monday through Friday between the hours of 7:30am and 4:00pm.	
Number of trips provided daily and/or monthly	The service averages a minimum of 347 trips per month.	
Monthly trip origins and destinations by jurisdiction	Trips from Central County individual residences to Mt. Diablo Center Adult Day Health Care program, Pleasant Hill, and return to residences average 209 per month.  Shuttle trips from two Concord senior housing locations to Concord and Martinez shopping destinations and return to the residences average 138 per month.	
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	Currently there are 56 unduplicated persons being served in Central County. The annual number is larger as this is a frail population.	



<b>DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT</b>	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	The Mt. Diablo Mobilizer vehicle - with a lift and wheelchair tie downs - provides paratransit door-through-door services for frail, very low-income seniors and adults with disabilities to the Mt. Diablo Center Adult Day Health Care program and also to shopping destinations in Central County.
Purpose/Goal	The Mt. Diablo Mobilizer paratransit service allows Central County frail elders and adults with disabilities to remain living independently through specialized transportation to social, health, and nutritional services.
Description of service(s) to be provided	The Mt. Diablo Mobilizer paratransit service provides door-through-door transportation for adult day health care participants who need additional assistance and / or shorter trip times than the County Connection Link can provide. The service also provides a midday shopping shuttle with door-through-door service for frail, low-income residents of two senior housing locations in Concord who are unable to afford other transportation services in the area. The service is available Monday through Friday from 7:30am to 4:00pm.
Number of persons to be served	Annually, the expectation is to serve a minimum of 12 unduplicated individual riders who attend the Mt. Diablo Center adult day health services program and a minimum of 44 unduplicated shuttle riders.
Estimated number of monthly trips	The estimated number will be a minimum of 347 monthly trips.
Description of types of destinations	The Mt. Diablo Center adult day health services program provides daytime health monitoring, nursing, therapies, socialization, and a hot meal to the frail elderly.  The midday shuttle transports residents of two low-income senior housing locations in Concord to shopping destinations in Concord and Martinez for basic needs, such as food, medications, clothing, and small appliances.
Schedule including expected initiation of service and expected duration of services to be provided	The Mt. Diablo Mobilizer has been providing door-through-door transportation, Monday - Friday, 7:30am to 4:00pm - to Mt. Diablo Center and the midday shopping shuttle for Concord residents since 2006. The intent is to continue to provide this very important service.
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	Total annual budget: \$75,000 MTC funding: \$32,440 Measure J Line 20a funds: \$42,560
Describe the benefit of the proposed services to the public and/or the public transportation system	When the Mobilizer program started in 2006, it was able to provide 226 paratransit eligible rides per month that were previously provided by the County Connection Link; thus, decreasing the demand on the Link. We are no longer tracking these rides because we no longer have the two-year grant requirement to track these numbers. Additionally, transportation can be the key component in helping a frail adult or elder person remain living independently.

<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	
Purpose/Goal of Project	
Project Description: Purpose, type, location	
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	
Project Schedule: Project Implementation including milestones, equipment and other types of acquisitions	
Describe the benefit of the proposed project to the general public and/or the public transportation system	
<b>MAP OF SERVICE AREA</b>	
<b>Describe AND attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut creek, and Unincorporated Central Contra Costa County)	The Mt. Diablo Mobilizer is available to provide paratransit services in all of Central Contra Costa County, which is the area in which the Mt. Diablo Center for Adult Day Health Care is approved by the State to provide services. Because, according to Title XXII regulations, we cannot keep a rider on the bus for more than 60 minutes, it is highly unlikely that we would be able to provide services in the Lamorinda area due to the distance from the Pleasant Hill Mt. Diablo Center.



**Rehabilitation Services of Northern California  
Mt. Diablo Mobilizer  
Operating Budget  
2012-2013**

**OPERATING EXPENSES**

**Personnel**

Driver salaries	\$ 26,718
Administrative salaries	11,731
Benefits	6,921
Total Salary & Benefits	<u>45,370</u>

**Other Operating Expenses**

Fuel and Oil	9,857
Tires, Parts, and Maintenance	3,337
Equipment Maintenance	9,622
Equipment Depreciation	719
Vehicle Insurance	2,701
Postage, Telephone, Office Supplies	494
Staff Training	1,000
Overhead	1,900
Total Other Operating Expenses	<u>29,630</u>

**Total Personnel and Operating Expenses** \$ 75,000

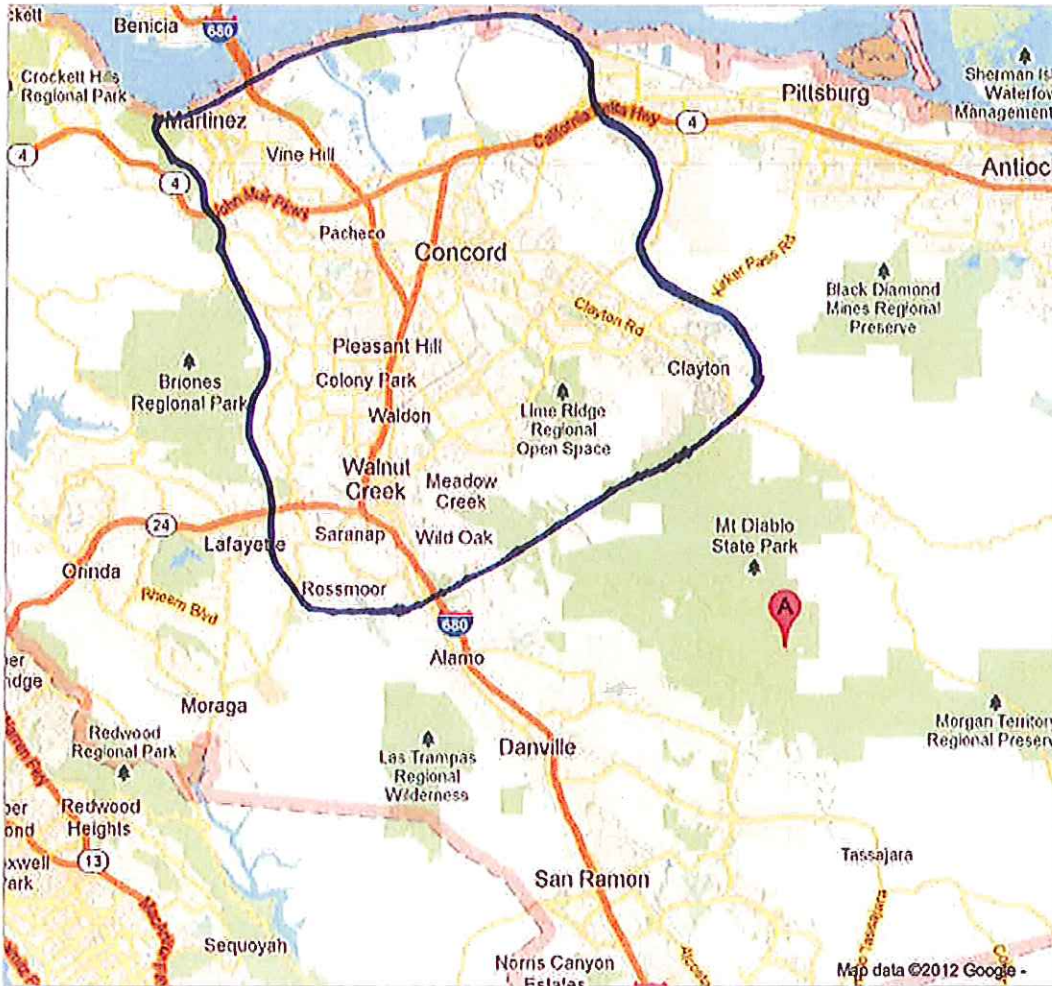
**OPERATING REVENUES**

MTC New Freedom Grant	32,440
Measure J Line 20a Funds	42,560

**Total Operating Revenues** \$ 75,000



To see all the details that are visible on the screen, use the "Print" link next to the map.




*Service area for Mt. Diablo Center's Mobilizer paratransit service.*

**TRANSPAC**

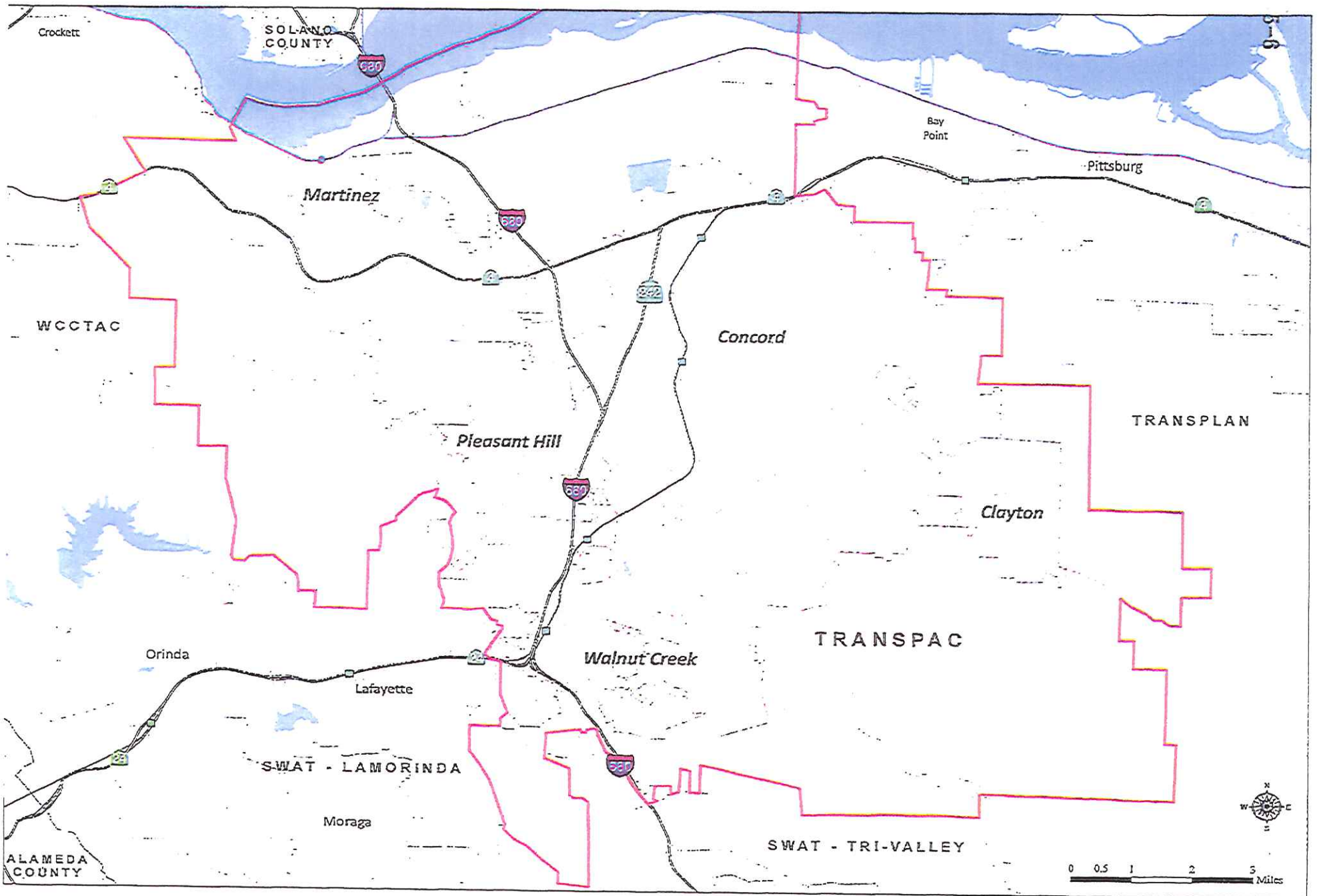
Transportation Partnership and Cooperation  
 2300 Contra Costa Blvd., Suite 360  
 Pleasant Hill, CA 94523  
 (925) 969-0841

**APPLICATION**  
 Pilot Call for Projects  
 TRANSPAC Measure J Line 20a Funds  
 Additional Transportation Services for  
 Seniors and People with Disabilities

<b>APPLICANT INFORMATION</b>			
Name of Agency	Senior Helpline Services		
Primary Contact Name	Elaine L. Welch RN, MBA		
Street Address	1035A Carol Lane		
City, State, Zip	Lafayette, CA 94549		
Fax (925) 284-4831	Phone (925) 284-6699	Email Address elaine@seniorhelpline.net	
<b>SIGNATURE</b>			
I certify that the information contained in this application is true and complete to the best of my knowledge.			
Signature of Agency Executive Officer		Date	5/29/2012
<b>DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY</b>			
Service area boundaries	All of Contra Costa County (This request relates only to costs of providing transportation services in Central Contra Costa County.)		
Days and hours of operation	Monday - Friday 8:00am - 5:00pm ( We can do rides earlier or later on a case-by-case basis, such as outpatient surgery; Rides can be provided on Saturday and Sunday if volunteers are available.)		
Number of trips provided daily and/or monthly	Average number of one way trips / month originating in Central Contra Costa County = 120-140		
Monthly trip origins and destinations by jurisdiction	Vary monthly because this program is based on individual needs. Six months actual trip origin data from 11/1/2011- 4/30/2012: Clayton=16; Concord =330; Martinez =89; Pacheco =2; Pleasant Hill = 48; Walnut Creek =228. Most of these trips were to destinations in Central Contra Costa County, although some were taken to other parts of the county and returned to Central CCcty. Also clients from other parts of the county were brought from their homes outside Central CCcty to medical providers within Central CCcty. These trips were not included in the 6 month data.		
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County	70 clients living in Central Contra Costa County are currently enrolled in our RFS program. Approximately 30 clients living in Central CCcty are served per month. We expect to serve more clients in FY 2012-2013.		




<b>DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT</b>	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	RIDES FOR SENIORS - a volunteer driver program provided by Senior Helpline Services a 501(c) (3) nonprofit senior services organization
Purpose/Goal	Help seniors residing in Contra Costa County to maintain their mobility and thus live at home by providing free, assisted rides primarily for the purpose of accessing medically necessary services and basic necessities.
Description of service(s) to be provided	RIDES FOR SENIORS is a free, one-on-one, door-through-door, escorted rides program provided by screened, trained volunteer drivers age 25 - 75 for otherwise homebound, ambulatory seniors age 60 and older residing in Contra Costa County.
Number of persons to be served	Estimated # of persons to be served in Central Contra Costa County for FY 12/13 = 80+
Estimated number of monthly trips	Estimated # one way trips for Central Contra Costa County/month = 120-140
Description of types of destinations	Rides are primarily for medical, surgical, mental health, physical/occupational therapy, podiatry, dental care, pharmacy, and health care related classes. Rides are also provided for basic necessities like groceries. Rides can be requested for other purposes like haircuts, visiting a family member in a hospital, attending a religious service, etc. and can be provided if volunteers are available.
Schedule including expected initiation of service and expected duration of services to be provided	Requested funding would apply to services provided during the 12 month period July 1, 2012-June 30, 2013
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	Current annual budget for Senior Helpline Services which covers all of Contra Costa County is \$315,000. Of this total 10% (\$31,500) is allocated for our Reassurance Phone Friends Program and 15% (\$47,250) for our Transportation I&R Service. The remaining 75% (\$236,250) of our budget is allocated to our Rides for Seniors Program. Since on average 40% of our rides are provided in Central Contra Costa County, we are requesting 40% of the total Rides for Seniors budget which would be \$94,500. The funding to cover remaining costs will come from grants and donations.
Describe the benefit of the proposed services to the public and/or the public transportation system	Otherwise homebound seniors (even though ADA qualified) who cannot use other forms of transportation will have the opportunity to age in place by accessing the services and basic necessities they need to avoid premature institutionalization in long term care facilities. The public will benefit by having these sorely needed services available when they need them for their family members and/or themselves. The public transportation system will have a reliable, safe, appropriate, affordable, award winning program to refer seniors to when they cannot meet an individual senior's transportation needs.



**TRANSPAC**

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**APPLICATION**  
 Pilot Call for Projects  
 TRANSPAC Measure J Line 20a Funds  
 Additional Transportation Services for  
 Seniors and People with Disabilities

<b>APPLICANT INFORMATION</b>			
Name of Agency	Senior Helpline Services		
Primary Contact Name	Elaine L. Welch RN, MBA		
Street Address	1035A Carol Lane		
City, State, Zip	Lafayette, CA 94549		
Fax (925) 284-4831	Phone (925) 284-6699	Email Address elaine@seniorhelpline.net	
<b>SIGNATURE</b>			
I certify that the information contained in this application is true and complete to the best of my knowledge.			
Signature of Agency Executive Officer		Date	5/29/2012
<b>DESCRIPTION OF CURRENT SERVICES PROVIDED BY APPLICANT AGENCY</b>			
Service area boundaries	All of Contra Costa County (This request relates only to costs of providing Transportation Information & Referral services in Central Contra Costa County.)		
Days and hours of operation	Monday - Friday 8:00am - 5:00pm		
Number of trips provided daily and/or monthly	N/A		
Monthly trip origins and destinations by jurisdiction	N/A		
Number of persons served in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut Creek, and Unincorporated Central Contra Costa County)	Of the total number of calls received since launch of this service on January 2, 2012, approximately 35% have generated from Central County. This varies by month and is growing.		



<b>DESCRIPTION OF TRANSPORTATION SERVICES FOR WHICH FUNDING IS SOUGHT</b>	
<b>Operations: Description of transportation services for which funding is sought:</b>	
Name and type of service	Transportation Information & Referrals, a mobility management service provided by Senior Helpline Services a 501(c) (3) nonprofit senior services organization
Purpose/Goal	Help seniors residing in Central Contra Costa County to maintain their mobility and thus live at the most independent level possible by providing information and referrals to transportation providers that appear to match their needs.
Description of service(s) to be provided	We receive calls from seniors and those trying to help seniors who have lost their ability to drive. They are seeking information about the types of transportation services available in Contra Costa County depending on their specific needs. We refer them to the transportation provider that, based on their responses to a specific set of questions, appears to match their needs. We also facilitate if they are having trouble making contact with the referral. If no other provider meets their needs, we evaluate them for our volunteer driver program.
Number of persons to be served	Estimated for Central Contra Costa County = 100s
Estimated number of monthly trips	N/A but...estimated # of calls for Central Contra Costa County/month = 100s
Description of types of destinations	N/A
Schedule including expected initiation of service and expected duration of services to be provided	Requested funding would apply to services provided in Central County during the 12 month period July 1, 2012-June 30, 2013
Proposed Budget: TRANSPAC Measure J funds request and any other funds expected or planned to be used in conjunction with Line 20a Funds	Current annual budget for Senior Helpline Services is \$315,000. Of this total 10% (\$31,500) is allocated for our Reassurance Phone Friends Program and 75% (\$236,250) is allocated to our Rides for Seniors Program. The remaining 15% (\$47,250) is allocated to Transportation I&R services. Since on average to date approximately 35% of our Transportation I&R calls are received from Central Contra Costa County, we are requesting approximately 35% of the total Transportation I&R budget which = \$16,500. The funding required to meet remaining costs will come from grants and donations.
Describe the benefit of the proposed services to the public and/or the public transportation system	When it comes to senior transportation services "One size does not fit all." Eventhough an individual may qualify under ADA for paratransit, they may not be able to use it because they can not access it or travel alone and have noone to accompany them for mobility assistance. Our Transportation I&R service can help them find a type of transportation that will meet their mobility needs thus affording them the opportunity to live as independently as possible with a higher quality of life.

<b>Capital Projects: Description of related capital project(s) for which funding is sought:</b>	
Name of Project	
Purpose/Goal of Project	
Project Description: Purpose, type, location	
Project Budget: Amount requested and any other funds expected or planned to be used to fully fund the project	
Project Schedule: Project implementation including milestones, equipment and other types of acquisitions	
Describe the benefit of the proposed project to the general public and/or the public transportation system	
<b>MAP OF SERVICE AREA</b>	
<b>Describe AND attach</b> a map of your service area. Services must be provided in Central Contra Costa (Clayton, Concord, Martinez, Pleasant Hill, Walnut creek, and Unincorporated Central Contra Costa County)	Our service area includes all of Contra Costa County. This application applies to Central Contra Costa County only. (Same map as attached to Call for Projects.)

