

ROSSMOOR WALNUT CREEK
**TRANSPORTATION
SERVICE**

TRANSPAC BOARD ● Measure J Line 20a
April 9, 2026

Supporting **independent living** for
senior adults through transit services.



WHAT is RWC?

Supports independent living for senior adults through community services.

Active Aging/Senior Community:

6,678 homes 9,600 residents Median Age 77

Full-Service Community including

- Recreational, Fitness, Aquatic Amenities
- Golf Courses and Sport Courses/Courts
- Hobby Studios

Essential support services including

- Counseling Services
- Public Safety
- Property Management

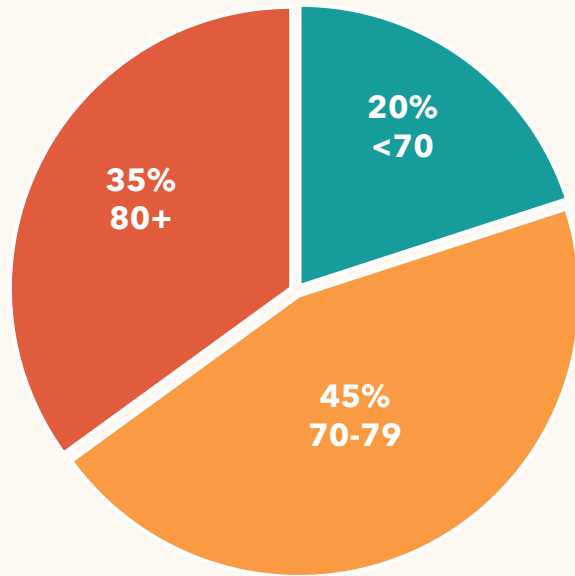
- **COMMUNITY TRANSPORTATION**



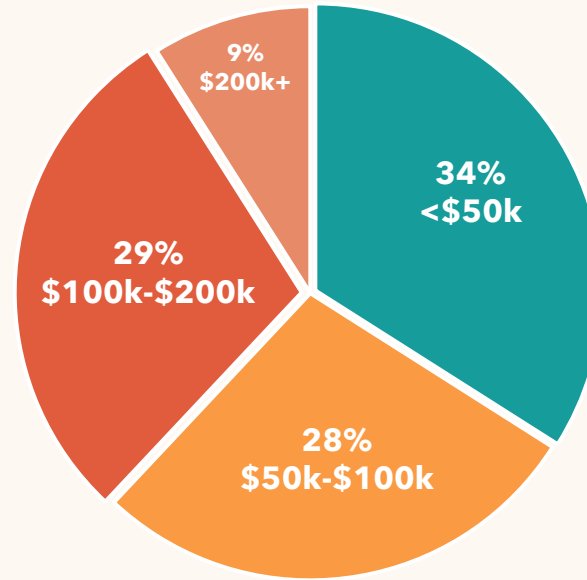
WHO is RWC?

An active, established senior community with a diverse and engaged population

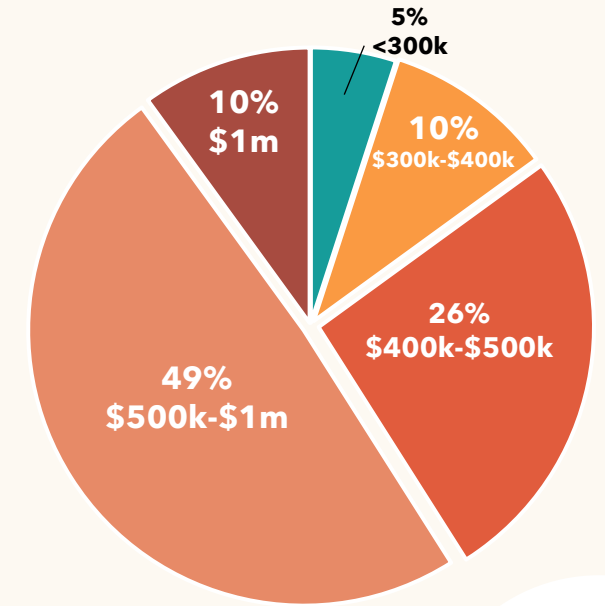
Age



Household Income



Home Value



WHO is RWC?

For many residents, transportation is not a convenience – it is a lifeline



Majority no longer drive or drive less, relying on local transit (CCTA, LINK, One Seat Regional)



Mix of ambulatory and mobility-limited residents, including paratransit users



Active and engaged, but depend on transportation for medical, shopping, and daily needs



Many on fixed incomes, making reliable, no-cost transit essential



RWC Service

Destinations within the Community, Rossmoor Shopping Center, and Downtown Walnut Creek

Dial-A-Bus & Paratransit Service Schedule

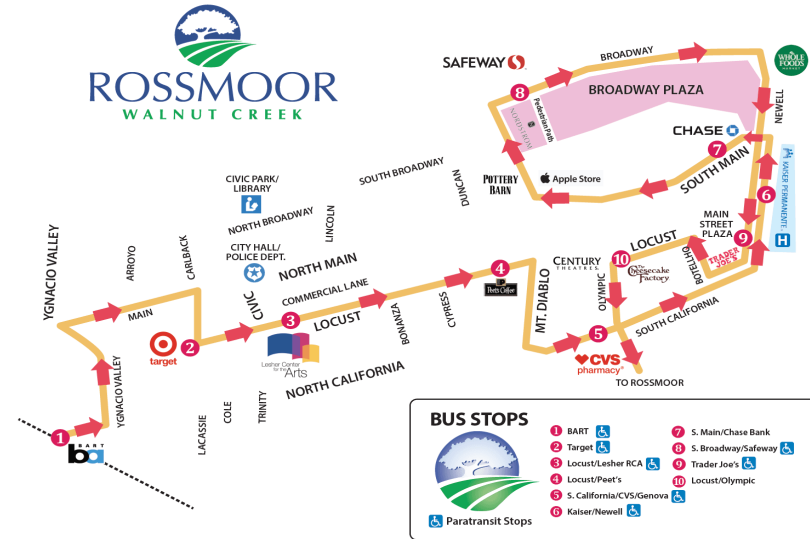
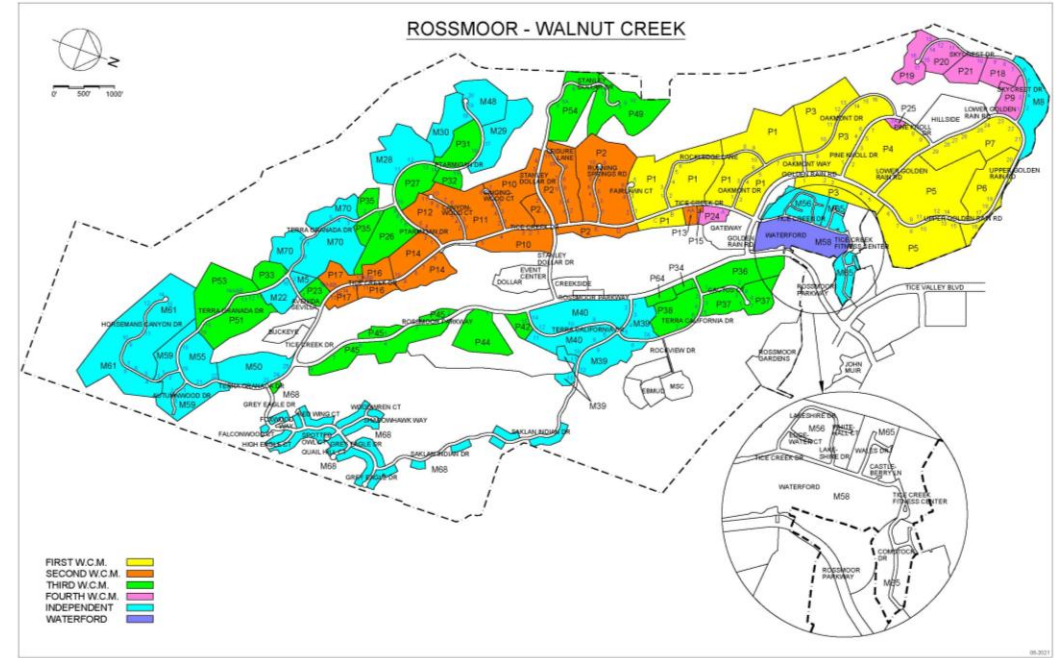
Weekdays: 7:20 a.m. to 6 p.m.

Downtown: On the hour from 8 a.m. to 6 p.m.

Weekends: Closed

Holidays: Limited service

Service is funded through a monthly resident coupon program, regardless of usage. This enables fare-free rides at the point of service



RWC Service

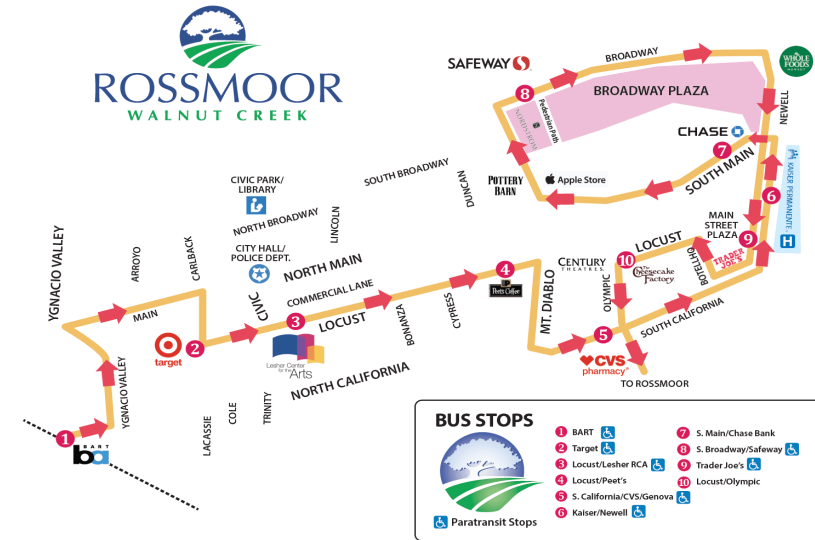
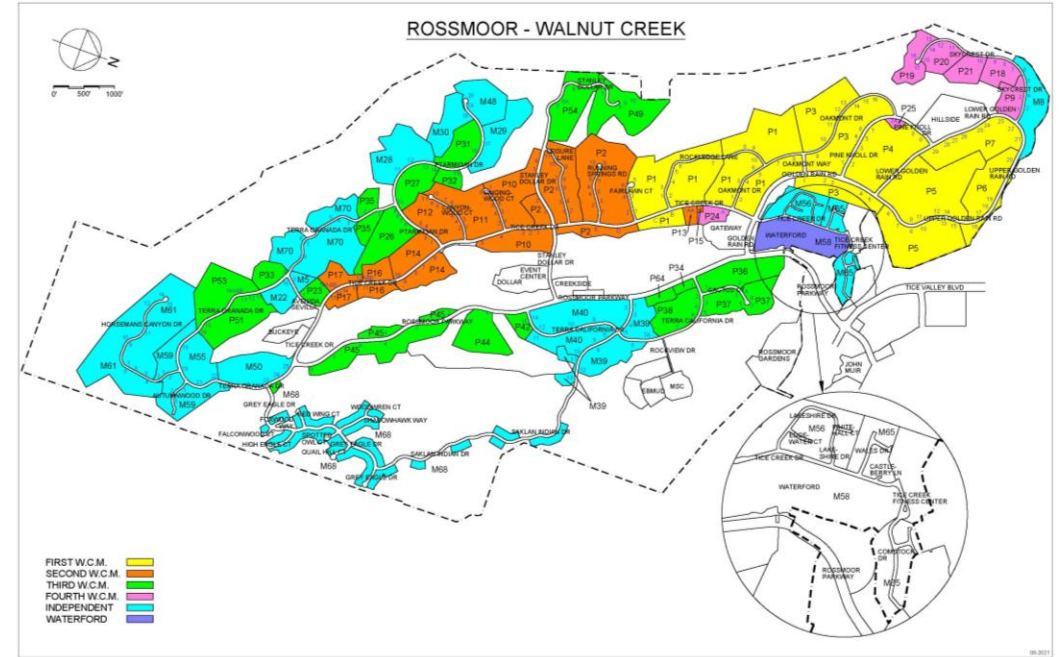
Destinations within the Community, Rossmoor Shopping Center, and Downtown Walnut Creek



Paratransit

Supports individuals whose mobility limitations prevent them from independently using standard transportation services

- Use mobility aids or equipment
- Require medical or support accommodations
- Ambulatory but have mobility limitations



Measure J Line 20a

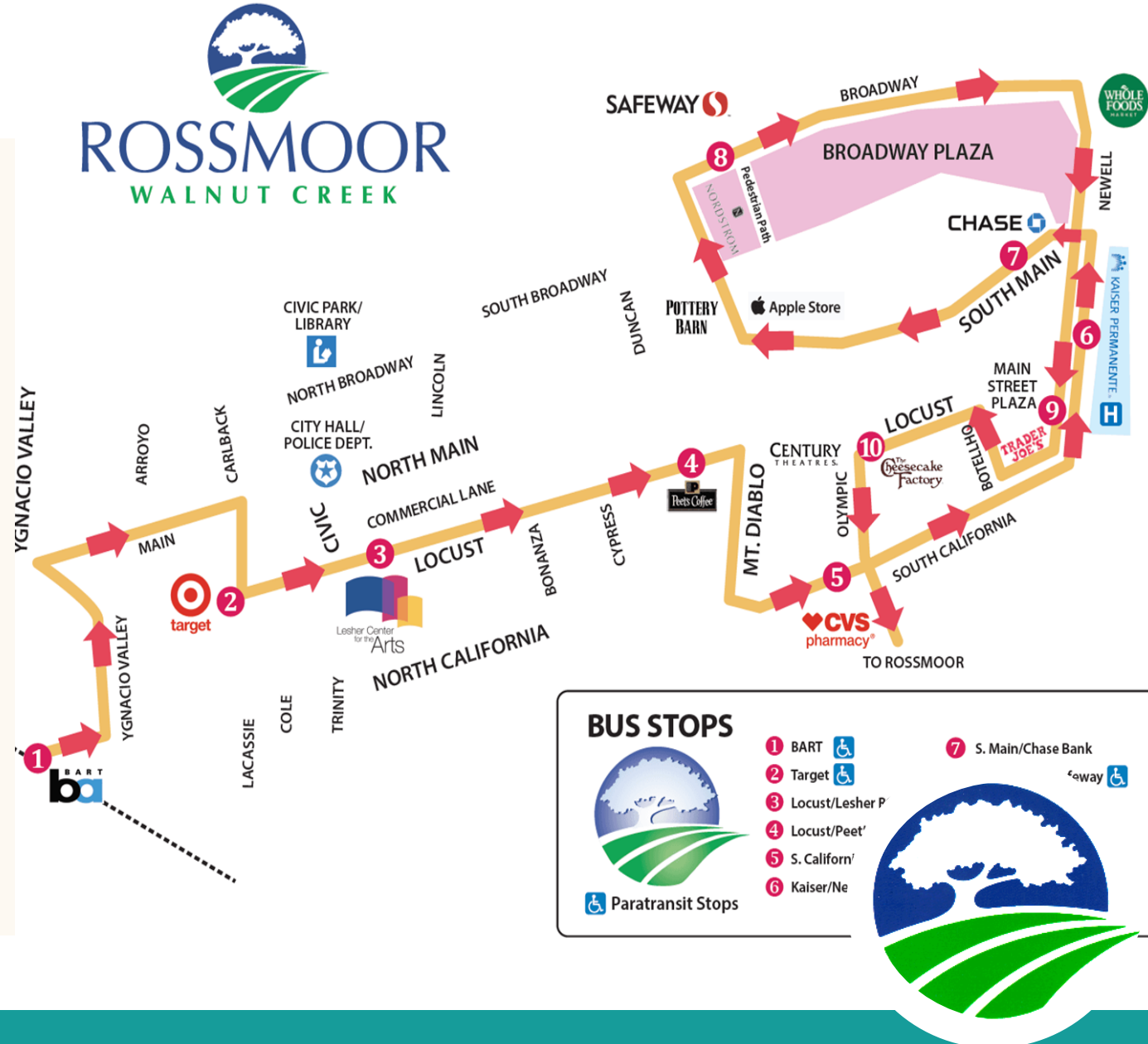
Downtown Walnut Creek (Continuation)



Measure J Line 20a

Downtown Walnut Creek (Continuation)

- Downtown Walnut Creek (Green Line)** is currently subsidized by Measure J Line 20a
 - Current**
\$115,000 FY 2024-2025 and FY 2025-2026
 - Request**
\$115,000 FY 2026-2027 and FY 2027-2028
- 100% of rides are within TRANSPAC
- Measure J** funding covers a *portion* of the total cost to provide the service.
- Moving beyond **Line 20 a** funds, community would need to further subsidize the service, impacting residents on a limited income



Usage & Ridership

Downtown Walnut Creek (Continuation)

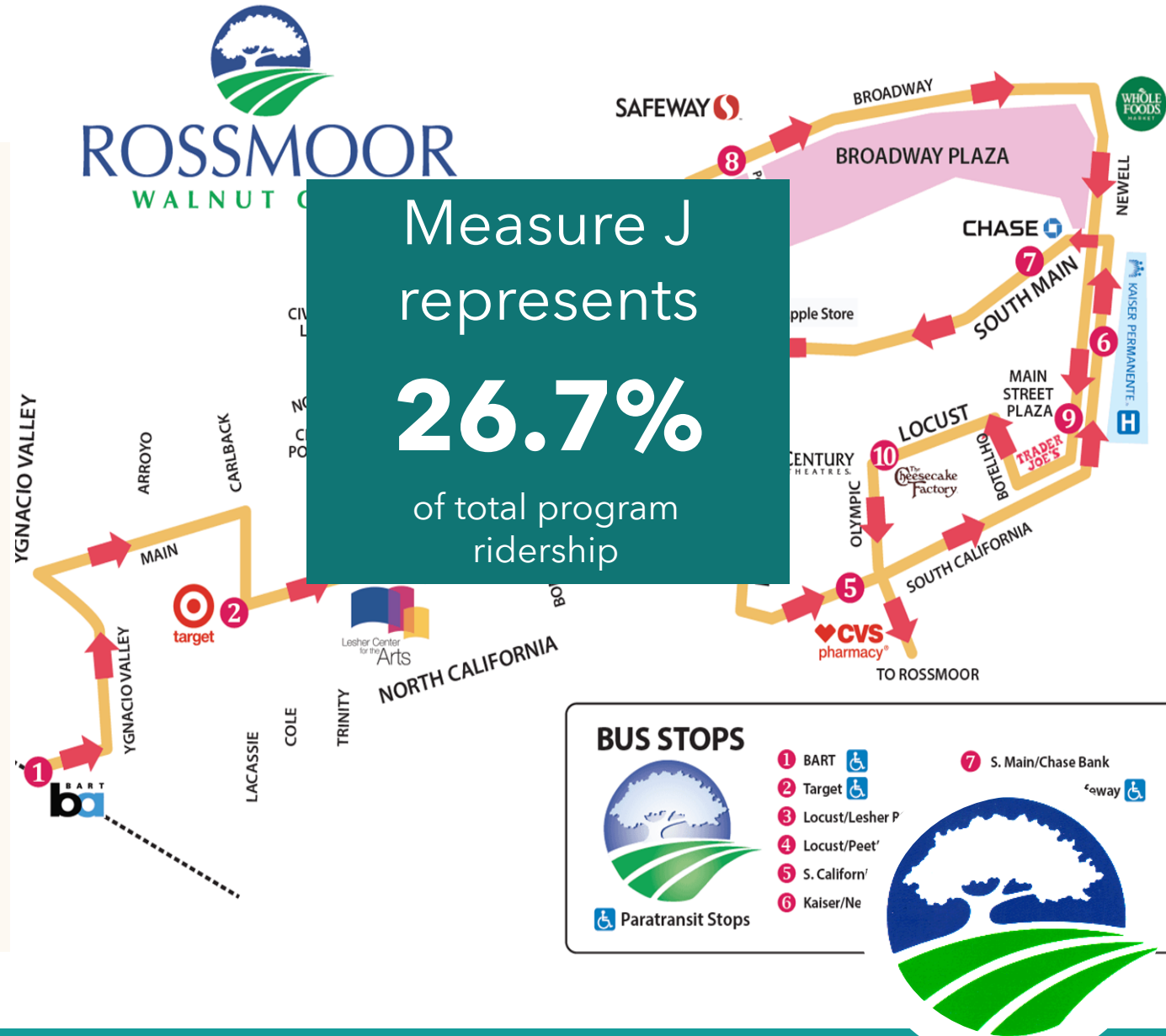
| | Total RWC Usage | Measure J Line 20a Usage |
|--------------------|---|--------------------------|
| Annual 2025 | 35,954 <i>1,305 paratransit 426 with ADA lift</i> | 9,620 |
| Monthly Avg | 3,000 | 800 |
| Weekly Avg | 750 | 200 |
| Daily Avg | 145 | 40 |



1,210
Unique Riders



174
Paratransit Riders



Service Needs & Gaps

Enhancing Independence



Rossmoor residents live outside County Connection service area

Links to BART and County Connection for regional travel



Steep elevation changes (400+ ft) and street size make public transit inaccessible

Closer pickup/drop-off reduces walking distance and increases safety



Service fills a critical mobility gap, reducing pressure on County Connection and LINK

Shared rides reduce costs for residents on fixed income



Downtown WC Program Cost

Residents share in the cost of the service regardless of use.



Community & Downtown Service

Cost per trip: \$35.02
Annual trips: 35,954
Total Program Cost: \$1,259,362

Downtown Service

Cost per trip: \$35.02
Annual trips: 9,620
Total Program Cost: \$336,892.40



Request: \$115,000/year (total \$230,000)

Covers ~9% of total program or
covers ~34% of the downtown program



Measure J Line 20a

New Capital Request

Senior Transportation Fleet Modernization



Measure J Line 20a New Capital Request

Senior Transportation Fleet Modernization

Improving Efficiency and Accessibility

- New grant request to purchase two senior-accessible passenger vans
- Begins introduction of alternative, right-sized vehicles, transitioning from larger 12-16 passenger vehicles
- Supports more responsive transportation within Rossmoor's residential areas



Service Needs & Gaps

Enhancing Independence



Faster service with reduced wait times and quicker boarding

Improved reliability through right-sized vehicles for neighborhood streets and shorter trips



Greater accessibility for seniors and mobility-limited residents through ADA-compliant vehicle designs

Safer, closer pickups with reduced walking distances



More efficient operations by matching vehicles to trip needs (within Community)

Cost-effective service while preserving paratransit (buses) for those who need it most



Measure J Line 20a

New Capital Request

Senior Transportation Fleet Modernization



Total Project Cost \$170,000

- Two Senior Accessible Vans: \$75,000 each
- Accessibility Features: \$10,000 each
- Tax, Registration: \$10,000 each



Implementation Timeline

Vehicle Purchase August 2026

Est. Service Launch October 2026



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