



Mt. Diablo Mobilizer

TRANSPAC Board Meeting

April 9, 2026

Our Mission



“To create opportunities where people can learn, grow, and age independently with dignity in community.”



**ACCESSIBLE
TRANSPORTATION
REFORM**

WHAT HAPPENED,
WHAT WE LEARNED,
WHAT'S NEXT

**MONDAY, MARCH 25
4-5 PM**

COME LEARN WHAT HAPPENED WITH
ACCESSIBLE TRANSPORTATION LEGISLATION
IN 2023 AND WHAT'S NEXT



TO REGISTER:
Scan the QR Code or visit:
tinyurl.com/Transportation-03-25-24



Advocacy History

- In 2002, it became clear to Choice in Aging that the inadequate transportation system was harming elders and the disabled.
- A deep dive into the ADA and funding structures made it apparent there was no fix in sight, but the demographic growth was staggering. CiA joined the Paratransit Coordinating Council.
- CiA began leading the Senior & Disability Stakeholder group to educate voters, the RTPCs and the CCTA Board about the need.
- CiA advocated for a 13% investment in the reauthorization of Measure C (now Measure J) - and regularly attended all four RTPC meetings to advocate for local investment beyond ADA transit.
- CiA participated in the CCTA Expenditure Plan Advisory Committee.
- CiA developed the California Master Plan for Aging Transportation Recommendations.
- CiA participated in the development of the CCTA Accessible Transportation Strategic Plan and is on the Accessible Advisory Committee.



Aging/Disability Demographics

- ✓ 60 + expected to reach 32% of the population by 2060
- ✓ Over 11% of Californians have a disability (4.5 million people)
- ✓ Age is the highest risk factor for dementia/Alzheimer's



Our Why / History

ADA

The **Americans with Disabilities Act** created paratransit, but it's not a one-size-fits-all solution — long ride times, lack of door-through-door service, no same day service, and mapping to fixed routes makes it unusable for many older adults and people with disabilities.

Measure C

Measure C was passed prior to the Americans with Disabilities Act, and the ADA was a non-funded mandate. It compelled transit agencies to provide a service that cost in excess of ten times the cost of fixed route without any funding stream, while only allowing them to charge twice the fixed route fee.

Piloted Paratransit Plus

Launched pilot project in 2006 with County Connection to provide one bus — taking 20 ADA trips daily and lowered overall trip times for Choice in Aging, but also the Link riders at large!



Who We Serve

Central County Residents Who Are:

- ✓ Low-Income
- ✓ Disabled
- ✓ Elderly
- ✓ Refugees & Non-English Speaking
- ✓ Need Above & Beyond ADA Support



The County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 www.cccta.org

6 August 2009

Ms. Kristin Mazur
MTC
101 8th Street
Oakland, ca 94607

RE: Third Cycle New Freedom Grant applications – Rehabilitation Services
of Northern California

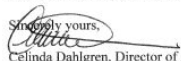
Dear Kristin,

I am writing in support of the RSNC's application for New Freedom funds for the third cycle. The transportation program that is offered by the Mount Diablo Center, which provides Adult Day Health services to frail low-income seniors with dementia demonstrates a strong partnership with other transportation providers in Central Contra Costa County.

MDC first received a vehicle from the County Connection's retired van program, "Community Connection", and over the course of the two years their vehicle was participating in this program, this van provided a total of 8,087 trips to their program participants, almost all of whom formerly rode the County Connection LINK service. Not only did this service free up capacity on the LINK vehicles for use by others, it freed up some of the passengers whose trips were very long and arduous, thus providing a more personalized service than LINK could ever provide.

In addition, RSNC also used this van to provide daily trips to low-income seniors in Concord to nutrition sites and for shopping trips through an Agreement with the City of Concord, thus maximizing the use of this donated van for the elderly and disabled community's benefit. Both of these services provided transportation to both ADA and non-ADA eligible elders.

We believe that RSNC demonstrates a very high level of commitment and coordination to helping plug the gaps in specialized services for fragile and transit-dependent persons in our service area, and serves as a sterling example of mobility management.

Sincerely yours,


Celinda Dahlgren, Director of Administration

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Community

- ✓ Allows elders and adults with disabilities to engage in day programs, go shopping, make their appointments, all while drastically reducing ride times and providing respite for caregivers

Independence

- ✓ Ensures our aging and disabled community members are able to get where they need to go quickly and efficiently, supporting dignity and independence

Access

- ✓ Provides culturally appropriate safe and secure **door-through-door** access to health, nutritional, and social services, preventing isolation and encouraging socialization



Susan DeMarois @SusanDeMarois · Apr 12

Transportation is critical to accessing home & community based services! Visiting @ChoiceinAging today! @CalAging #MasterPlanForAging



Thank You!

